



Susan Simms Marsh

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VIA e-Filing

October 15, 2020

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No. M-2020-3019244**

Dear Secretary Chiavetta:

Enclosed is Pennsylvania-American Water Company's report in response to the Pennsylvania Public Utility Commission's directive dated October 1, 2020, at the above-referenced docket. The enclosed report provides the total number of residential and non-residential accounts at risk of termination, and the total aggregate dollars of arrears, broken down by the same account categories, as applicable to the month of September, 2020 and for the same month the year prior.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in blue ink that reads "Susan Simms Marsh".

Susan Simms Marsh

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Enclosure

Temporary Reporting Requirements: At-Risk Accounts
Docket No. M-2020-3019244

Pennsylvania-American Water Company

1. Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

Response:

Please refer to the chart below for the requested information.

	September 2019	September 2020
Residential	32,430	52,724
Non-Residential	1,445	2,577

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

Response:

Please refer to the chart below for the requested information. “Arrears” include amounts that are not subject to collections activity; for example, installment plans are included in arrears but are not subject to collections activity.

	September 2019	September 2020
Residential	\$22,771,615	\$31,680,288
Non-Residential	\$ 3,454,750	\$5,544,157