



UGI Utilities  
1 UGI Drive  
Denver, PA 17517

December 10, 2020

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244**

Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of November 30, 2019 and November 30, 2020.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at [dadamo@ugi.com](mailto:dadamo@ugi.com).

Sincerely,

DocuSigned by:

Handwritten signature of Daniel Adamo in blue ink.

3C47E878B144E4  
Daniel Adamo

Director Customer Service  
UGI Utilities, Inc.

**ATTACHMENT 1**

	<b>Total Number of Customers at Risk for Termination as of 11/30/19</b>	<b>Total Number of Customers at Risk for Termination as of 11/30/20</b>	<b>Total Aggregate Dollars of Arrears as of as of 11/30/19</b>	<b>Total Aggregate Dollars of Arrears as of as of 11/30/20</b>	<b>Total Number of Customers Terminated as of 11/30/20</b>	<b>Total Aggregate Dollars Terminated as of 11/30/20</b>
<b>UGI Utilities - GAS</b>						
<b>Residential - ALL</b>	61,036	66,267	\$ 25,476,546	\$ 39,093,450	0	\$ -
<b>Residential Low Income</b>	16,228	18,703	\$ 8,954,843	\$ 11,094,563	0	\$ -
<b>Residential CAP</b>	11,902	15,088	\$ 6,387,782	\$ 7,970,838	0	\$ -
<b>Non-Residential</b>	1,300	2,279	\$ 1,246,984	\$ 2,584,582	8	\$ 14,273
<b>Total</b>	62,336	68,546	\$ 26,723,530	\$ 41,678,032	8	\$ 14,273
<b>UGI Utilities - Electric</b>						
<b>Residential - ALL</b>	6,346	6,600	\$ 4,167,880	\$ 5,808,854	0	\$ -
<b>Residential Low Income</b>	2,108	2,442	\$ 1,712,270	\$ 2,144,028	0	\$ -
<b>Residential CAP</b>	1,800	1,965	\$ 1,404,390	\$ 1,672,115	0	\$ -
<b>Non-Residential</b>	218	314	\$ 70,485	\$ 202,350	0	\$ -
<b>Total</b>	6,564	6,914	\$ 4,238,365	\$ 6,011,204	0	\$ -