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**E-File**

December 11, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor North  
P.O. Box 3265  
Harrisburg, PA 17120-3265

**Re: Public Utility Service Termination Moratorium – Modification of  
March 13, 2020 Emergency Order  
Docket No. M-2020-3019244**

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Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation (“PPL Electric”) is PPL Electric’s response to the directive contained in the October 8, 2020 Order issued in the above-captioned proceeding. The Order requires utilities to report on a monthly basis the total number of residential and non-residential accounts at-risk of termination, total aggregate dollars of arrears, and number of accounts disconnected for non-payment. The enclosed provides this information for November 2019 and November 2020.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is deemed filed on December 11, 2020 which is the date it was filed electronically using the Commission’s E-filing system.

If you have any questions, please do not hesitate to contact me.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Michael J. Shafer", is written over a light blue horizontal line.

Michael J. Shafer

Enclosure

<b>Residential Arrears</b>	<b>November 2020</b>
2019 Customers	100,756
2020 Customers	121,898
% change	20.98%
2019 Dollars Owed	\$80,877,022.68
2020 Dollars Owed	\$145,752,567.90
% change	80.22%
Customers Disconnected	0
Disconnected Dollars Owed	\$0.00
<b>Non Residential Arrears</b>	<b>November 2020</b>
2019 Customers	3,024
2020 Customers	5,538
% change	83.13%
2019 Dollars Owed	\$7,489,136
2020 Dollars Owed	\$12,974,305
% change	73.24%
Customers Disconnected	0
Disconnected Dollars Owed	\$0.00