



# The York Water Company

December 14, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Subject: M-2020-3019244

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Temporary Reporting Requirement: At-Risk Accounts, referenced in the above docket. Please contact me at 717-718-2943 or by email at [vernonb@yorkwater.com](mailto:vernonb@yorkwater.com), if you need additional information.

- Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
  - Residential Customer at Risk of Shut-Off
    - 2020 November: 5,592
    - 2019 November: 2,640
  - Non-Residential Customers at Risk of Shut-Off
    - 2020 November: 255
    - 2019 November: 88
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
  - Residential Arrearage
    - 2020 November: \$1,314,578
    - 2019 November: \$295,425
  - Non-Residential Arrearage
    - 2020 November: \$128,584
    - 2019 November: \$14,164

Respectfully,

Vernon L. Bracey  
Vice President-Customer Service