

December 15, 2020

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

Re: Frontier Reporting Pursuant to Order Dated October 8, 2020 at Docket No. M-2020-3019244

Dear Secretary Chiavetta,

Please find below Frontier Communications monthly reporting requirements as contained in the above-referenced Order for the month of November 2020.

Summary of Accounts At-Risk of Termination:

- Residential Accounts as of November 30, 2020 = 6,081
- Residential Accounts as of November 30, 2019 = 5,949
- Non-Residential Accounts as of November 30, 2020 = 622
- Non-Residential Accounts as of November 30, 2019 = 498

Summary of Aggregate Dollars in Arrears:

- Residential Accounts as of November 30, 2020 = \$1,152,806
- Residential Accounts as of November 30, 2019 = \$800,296
- Non-Residential Accounts as of November 30, 2020 = \$906,437
- Non-Residential Accounts as of November 30, 2019 = \$431,841

Summary of Accounts Disconnected for Non-Payment:

- Residential Accounts Disconnected as of November 30, 2020 = 0
- Non-Residential Accounts Disconnected as of November 30, 2020 = 0
- Residential Dollars Owed on Disconnected Accounts as of November 30, 2020 = \$0
- Non-Residential Dollars Owed on Disconnected Accounts as of November 30, 2020 = \$0

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,

Carl Yastremski Manager, Regulatory Affairs