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December 14, 2020

Rosemary Chiavetta, Secretary
 Pennsylvania Public Utility Commission
 400 North Street, Commonwealth Keystone Building
 Second Floor – Room N201
 Harrisburg, PA 17120

***Re: Temporary Reporting Requirements: At-Risk Accounts
 Docket No: M-2020-3019244***

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission’s October 13, 2020 Order in the above-referenced docket, AT&T Corp. and Teleport Communications America, LLC (collectively, “AT&T”) provide the following information as of November 30, 2019 and November 30, 2020:

- a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.
- b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.
- c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Residential	# of Accounts at Risk	Total Dollars
Nov-2019	53	\$9,172
Nov-2020	77	\$25,392
Small Business	# of Accounts at Risk	Total Dollars
Nov-2019	210	\$220,784
Nov-2020	149	\$149,415
Large Business	# of Accounts at Risk	Total Dollars
Nov-2019	309	\$7,183,438
Nov-2020	516	\$9,388,638



For November, 2020, AT&T did not disconnect any residential or non-residential accounts for non-payment.

Please contact me at jm242x@att.com if you have any questions.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'JM', is located below the text 'Respectfully submitted,'.

Joseph Monaghan
AVP, Senior Legal Counsel
AT&T