



PHILADELPHIA GAS WORKS

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works ("PGW"), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission's October 8, 2020 Order in Docket No. M-2020-3019244. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

Craig W. Berry, Esquire

Enclosure

Philadelphia Gas Works (“PGW”) COVID-19 Customer Reporting Requirement

(as outlined in the PUC’s October 8, 2020 Order in Docket No. M-2020-3019244)

	Total Number of Customers at Risk of Termination as of November 30, 2019	Total Number of Customers at Risk of Termination as of November 30, 2020
Non-Residential	7,326	9,293
Residential	130,294	149,045
Total Accounts	137,620	158,338

	Aggregate Dollar of Arrears as of November 30, 2019	Aggregate Dollar of Arrears as of November 30, 2020
Non-Residential	5,333,578	9,168,036
Residential	42,881,185	71,164,815
Total Accounts	48,214,763	80,332,851

PGW has not disconnected any residential or non-residential accounts for non-payment during the month of November 2020.

Note: PGW customers at risk of termination and aggregate dollar of arrears information are from those accounts that are between 31 plus days past due.