



CITY OF BETHLEHEM

Department of Water and Sewer Resources

10 East Church Street, Bethlehem, Pennsylvania 18018-6025

www.bethlehem-pa.gov

Phone: 610-865-7207

Fax: 610-865-7331

December 15, 2020

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: PaPUC Docket No. M-2020-3019244
Public Utility Service Termination Moratorium – Modification of March 13th Emergency
Order

Dear Secretary Chiavetta:

The City of Bethlehem (City) acknowledges receipt of the above referenced Order regarding public utility service terminations. The City offers the following in response to the Order:

1. In order to best serve our customers, the City shall continue with the moratorium on all service terminations regardless of whether or not a customer is classified as a “protected customer” as defined in the Order. This moratorium has been in effect since the March 13, 2020 Emergency Order and shall continue until March 31, 2021 unless modified by PUC.
2. The City shall continue to offer payment arrangements for customers who have difficulty making payments or who otherwise have significant overdue balances. This effort pre-dates the Covid-19 pandemic and shall continue indefinitely.
3. The City shall waive all new late payment charges for all customers until March 31, 2021.

Sincerely,

A handwritten signature in cursive script that reads "Edward J. Boscola".

Edward J. Boscola, P.E.
Director of Water and Sewer Resources
City of Bethlehem