

Pennsylvania Telephone Association

*"The Communications
Leader in Pennsylvania"*

Steven J. Samara
President

December 15, 2020

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March
13th Emergency Order - At-Risk Accounts
Docket No: M-2020-3019244

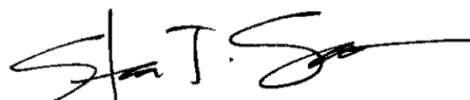
Dear Secretary Chiavetta:

In response to the PaPUC Order entered on October 13, 2020, at the above docket, please find responses on behalf of the following companies:

Citizens Telephone Company of Kecksburg
The Hancock Telephone Company
Hickory Telephone Company
Lackawaxen Telecommunications Services
Laurel Highland Telephone Company
The North-Eastern PA Telephone Company
North Penn Telephone Company

North Penn Long Distance
Palmerton Telephone Company
Pymatuning Telephone Company
South Canaan Telephone Company
TDS Telecom
Venus Telephone Corporation
West Side Telecommunications
Yukon-Waltz Telephone Company

Sincerely,



Steven J. Samara
President

cc: Renardo L. Hicks
Paul Diskin
Sarah Dewey
Alexis Bechtel

Citizens Telephone Company of Kecksburg

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Accounts (All Services) - as of 10/31/20	346	\$104,075.73	34	\$18,099.70
Non-Residential Accounts (All Services) - as of 10/31/20	35	\$12,605.20	1	\$897.25
Residential Accounts (All Services) - as of 10/31/19	318	\$81,904.12	32	\$7,765.47
Non-Residential Accounts (All Services) - as of 10/31/19	26	\$9,331.60	0	\$0.00

*Please note that we do not disconnect customers until the 15-16-17 each month. Suspension Notices go out shortly after billing is run on the 1st. Therefore the numbers shown in columns F and H are Disconnects that were done in November.

**Also note that we do not have comparison figures on just "Phone/Voice" Accounts. Our Suspension letters that go out are for all services. Our Suspension notices break out how much is owed for each service and the customer can elect to pay on whichever services that they want to. We keep summarized statistics on disconnects and Amounts owed upon suspension, but our records do not break it down by service level. We can provide "Phone/Voice" Account information going forward, but cannot provide that information retroactively.

Hancock Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	7	\$573.04	2	\$635.71
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	8	\$378.20	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	0	\$0.00

Hickory Telephone Company

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	25		\$9,260.70		0		\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0		\$0.00		0		\$0.00
Residential Voice Accounts - as of 11/30/19	73		\$12,728.48		0		\$0.00
Non-Residential Voice Accounts - as of 11/30/19	0		\$0.00		0		\$0.00

Lackawaxen Telecommunications Services

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	4	\$ 568.23	4	\$ 692.79
Non-Residential Voice Accounts -2020	0		0	
Residential Voice Accounts - 2019	4	\$ 198.77	4	\$ 333.33
Non-Residential Voice Accounts - 2019	0	\$ -	0	\$ -

Laurel Highland Telephone Company

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	2		\$ 237.60		2		\$ 290.40
Non-Residential Voice Accounts -2020	0				0		
Residential Voice Accounts - 2019	3		\$ 97.13		3		\$ 176.88
Non-Residential Voice Accounts - 2019	0		\$ -		0		\$ -

NEP TELEPHONE COMPANY

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	100	\$6,496.22	74	\$5,276.90
Non-Residential Voice Accounts - as of 11/30/20	18	\$2,721.03	13	\$2,135.74
Residential Voice Accounts - as of 11/30/19	21	\$922.32	7	\$549.53
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	0	\$0.00

North Penn Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	80	\$22,360.85	0	n/a
Non-Residential Voice Accounts - as of 11/30/20	3	\$350.10	0	n/a
Residential Voice Accounts - as of 11/30/19	n/a	n/a	8	\$819.30
Non-Residential Voice Accounts - as of 11/30/19	n/a	n/a		

North Penn Long Distance

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	3	\$848.60	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	8	\$3,166.12	0	\$0.00
Residential Voice Accounts - as of 11/30/19	n/a	n/a	1	\$603.52
Non-Residential Voice Accounts - as of 11/30/19	n/a	n/a		

due the 15th of each month (for preceding month) , beginning 12/15/20 until the requirement is lifted

Palmerton Telephone Company

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	17		\$1,268.34		18		\$1,789.36
Non-Residential Voice Accounts - as of 11/30/20	2		\$163.12		2		\$407.36
Residential Voice Accounts - as of 11/30/19	22		\$2,179.28		24		\$2,411.44
Non-Residential Voice Accounts - as of 11/30/19	27		\$23,442.29		2		\$219.86

PYMATUNING TELEPHONE CO

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	13		\$3,308.55		0		
Non-Residential Voice Accounts - as of 11/30/20	1		\$416.84		0		
Residential Voice Accounts - as of 11/30/19	5		\$622.55		2		\$268.24
Non-Residential Voice Accounts - as of 11/30/19	1		\$98.87		0		

South Canaan Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	1	\$ 179.12	1	\$ 206.97
Non-Residential Voice Accounts -2020	0		0	
Residential Voice Accounts - 2019	4	\$ 114.41	4	\$ 188.80
Non-Residential Voice Accounts - 2019	0	\$ -	0	\$ -

TDS Telecom
Pennsylvania Public Utility Commission Re: Temporary Reporting Requirement – At Risk
Accounts Docket #: M-2020-3019244
December 14, 2020

1. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Accounts that generated a notice in Nov. due in Dec. TDS does not store this data after 12 months

Nov/Dec 2020	Number of Accounts	Total Due	Paid before disconnect date/or to restore
Business	4	\$814.68	4
Residential	61	\$16,126.63	55

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

2019	Account Totals	Balance Totals
Consumer	1113	\$150,575
Commercial	87	\$8,292

2020	Account Totals	Balance Totals
Consumer	583	\$75,304
Commercial	42	\$4,013

3. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

7 Residential Accounts disconnected in Nov. total balance \$1745.64

Venus Telephone Corporation

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	94		\$2,853.57		1		\$227.14
Non-Residential Voice Accounts - as of 11/30/20	2		\$90.06		0		\$0.00
Residential Voice Accounts - as of 11/30/19	108		\$3,472.49		1		\$160.16
Non-Residential Voice Accounts - as of 11/30/19	2		\$145.72		0		\$0.00

West Side PA

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	0	\$ 46.04	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$ -	0	\$0.00
Residential Voice Accounts - as of 11/30/19	0	\$ 18.56	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/19	0	\$ -	0	\$0.00

No PA subscribers have any ominous DELINQUENCIES

Yukon-Waltz Telephone Company

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	0		\$ -		0		\$ -
Non-Residential Voice Accounts -2020	0				0		
Residential Voice Accounts - 2019	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 2019	0		\$ -		0		\$ -