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December 17, 2020

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re: Temporary Reporting Requirements: At-Risk Accounts  
Docket No. M-2020-3019244**

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley ([jquigley@pgh2o.com](mailto:jquigley@pgh2o.com)) with any questions that you may have.

Respectfully Submitted,

*/s/ Shannon F. Barkley*

Shannon F. Barkley  
PA Attorney ID # 81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – [sdewey@pa.gov](mailto:sdewey@pa.gov)

**The Pittsburgh Water and Sewer Authority**  
**Re: Temporary Reporting Requirement: At-Risk Accounts**  
**Docket No. M-2020-3019244**  
**November 2019 and November 2020**

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

	<b>Accounts At-Risk of Termination Nov. 2019</b>	<b>Accounts At-Risk of Termination Nov. 2020</b>
<b>Residential</b>	5,247	10,990
<b>Non-Residential</b>	299	415

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

	<b>Total Aggregate Dollars of Arrears Nov. 2019</b>	<b>Total Aggregate Dollars of Arrears Nov. 2020</b>
<b>Residential</b>	\$4,366,863.40	\$7,475,861.56
<b>Non-Residential</b>	\$996,775.09	\$1,335,824.13

	<b>Accounts Disconnected for Non-Payment with Dollar Amounts Owed Nov. 2019</b>	<b>Accounts Disconnected for Non-Payment with Dollar Amounts Owed Nov. 2020</b>
<b>Residential</b>	Zero	Zero
<b>Non-Residential</b>	Zero	Zero