

WEST HICKORY WATER COMPANY
P. O. BOX 397
RENO, PA 16343
(814) 676-2730

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, Commonwealth Keystone Building
Second Floor – Room N201
Harrisburg, PA 17120

December 14, 2020

Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244

RECEIVED
DEC 15 2020
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's October 13, 2020 Order in the above-referenced docket, West Hickory Water Company provide the following information as of November 30, 2019 and November 30, 2020:

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Residential Customers at risk of Termination:

November 2020 - 30

November 2019 - 10

Non-Residential Customers at risk of Termination:

November 2020 - 1

November 2019 - 1

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

Residential Customers Arrearages:

November 2020 - \$3,149.63

November 2019 - \$761.33

Non-Residential Customers Arrearages:

November 2020 - \$48.99

November 2019 - \$32.24

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

West Hickory Water Company has no residential or non-residential accounts disconnected for non-payment for November 2020.

If any other information is required, please contact me by email at ywc-rlr@pa.rr.com at your earliest convenience.

Sincerely,



Randall L. Rhodes,
Secretary

RECEIVED
DEC 15 2020
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU