



UGI Utilities
1 UGI Drive
Denver, PA 17517

January 11, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244

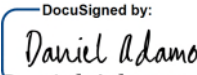
Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of December 31, 2019 and December 31, 2020.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

Daniel Adamo

Director Customer Service
UGI Utilities, Inc.

ATTACHMENT 1

	Total Number of Customers at Risk for Termination as of 12/31/19	Total Number of Customers at Risk for Termination as of 12/31/20	Total Aggregate Dollars of Arrears as of as of 12/31/19	Total Aggregate Dollars of Arrears as of as of 12/31/20	Total Aggregate Number of Customers Terminated as of 12/31/20	Total Aggregate Dollars Terminated as of 12/31/20	Total Number of Customers Terminated November 2020	Total Number of Customers Terminated December 2020	Total Number of Customers Terminated TOTAL	Total Aggregate Dollars Terminated November 2020	Total Aggregate Dollars Terminated December 2020	Total Aggregate Dollars Terminated TOTAL
UGI Utilities - GAS												
Residential - ALL	61,415	65,586	\$ 35,858,322	\$ 41,998,531	40	\$ 45,851	0	40	40	\$ -	\$ 45,851	\$ 45,851
Residential Low Income	14,469	17,267	\$ 9,468,595	\$ 11,854,170	0	\$ -	0	0	0	\$ -	\$ -	\$ -
Residential CAP	12,925	13,485	\$ 7,488,748	\$ 8,346,982	0	\$ -	0	0	0	\$ -	\$ -	\$ -
Non-Residential	1,162	1,907	\$ 1,244,446	\$ 1,775,163	99	\$ 669,440	8	91	99	\$ 14,273	\$ 655,167	\$ 669,440
Total	62,577	67,493	\$ 37,102,768	\$ 43,773,694	139	\$ 715,291	8	131	139	\$ 14,273	\$ 701,018	\$ 715,291
UGI Utilities - Electric												
Residential - ALL	6,522	6,765	\$ 4,859,269	\$ 6,148,122	0	\$ -	0	0	0	\$ -	\$ -	\$ -
Residential Low Income	2,114	2,481	\$ 1,746,783	\$ 2,260,732	0	\$ -	0	0	0	\$ -	\$ -	\$ -
Residential CAP	1,851	1,970	\$ 1,503,153	\$ 1,749,192	0	\$ -	0	0	0	\$ -	\$ -	\$ -
Non-Residential	237	286	\$ 77,418	\$ 184,723	7	\$ 12,996	0	7	7	\$ -	\$ 12,996	\$ 12,996
Total	6,759	7,051	\$ 4,936,687	\$ 6,332,845	7	\$ 12,996	0	7	7	\$ -	\$ 12,996	\$ 12,996