



# The York Water Company

January 11, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Subject: M-2020-3019244

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Temporary Reporting Requirement: At-Risk Accounts, referenced in the above docket. Please contact me at 717-718-2943 or by email at [vernonb@yorkwater.com](mailto:vernonb@yorkwater.com), if you need additional information.

- Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
  - Residential Customers at Risk of Shut-Off
    - 2020 December: 5,339
    - 2019 December: 2,585
  - Non-Residential Customers at Risk of Shut-Off
    - 2020 December: 244
    - 2019 December: 76
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
  - Residential Arrearage
    - 2020 December: \$1,216,049
    - 2019 December: \$257,914
  - Non-Residential Arrearage
    - 2020 December: \$121,787
    - 2019 December: \$13,024
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.
  - Residential Shut-Offs
    - 2020 December: 0 shut-offs performed
  - Non-Residential Shut-Offs
    - 2020 December: 0 shut-offs performed

Respectfully,

  
Vernon L. Bracey

Vice President-Customer Service