

January 13, 2021

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

Re: Frontier Reporting Pursuant to Order Dated October 8, 2020 at Docket No. M-2020-3019244

Dear Secretary Chiavetta,

Please find below Frontier Communications monthly reporting requirements as contained in the above-referenced Order for the month of December 2020.

Summary of Accounts At-Risk of Termination:

- Residential Accounts as of December 31, 2020 = 6,493
- Residential Accounts as of December 31, 2019 = 5,944
- Non-Residential Accounts as of December 31, 2020 = 667
- Non-Residential Accounts as of December 31, 2019 = 470

Summary of Aggregate Dollars in Arrears:

- Residential Accounts as of December 31, 2020 = \$1,279,606
- Residential Accounts as of December 31, 2019 = \$790,496
- Non-Residential Accounts as of December 30, 2020 = \$827,595
- Non-Residential Accounts as of December 30, 2019 = \$368,507

Summary of Accounts Disconnected for Non-Payment:

- Residential Accounts Disconnected as of December 31, 2020 = 194
- Non-Residential Accounts Disconnected as of December 31, 2020 = 13
- Residential Dollars Owed on Disconnected Accounts as of December 31, 2020 = \$103,998
- Non-Residential Dollars Owed on Disconnected Accounts as of December 31, 2020 = \$12,982

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,

Carl Yastremski Manager, Regulatory Affairs