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January 15, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March 13th Emergency Order; Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Order issued on October 13, 2020 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company hereby submit their monthly report on arrearages and service disconnection.

Please contact me with any questions regarding this report.

Very truly yours,

Teresa K. Harrold

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Enclosures

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination				
Dec 2019				
	ME	PN	PP	WP
Residential	9,723	8,841	2,314	10,947
Non-Residential	1,478	1,698	403	1,891
Totals	11,201	10,539	2,717	12,838

Number of Customers At Risk of Termination				
Dec 2020				
	ME	PN	PP	WP
Residential	11,907	12,079	3,360	13,879
Non-Residential	3,036	3,036	723	3,019
Totals	14,943	15,115	4,083	16,898

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due				
Dec 2019				
	ME	PN	PP	WP
Residential	\$ 37,619,714	\$ 41,726,615	\$ 10,756,121	\$ 47,033,656
Non-Residential	\$ 2,428,035	\$ 3,624,873	\$ 685,442	\$ 2,818,092
Totals	\$ 40,047,749	\$ 45,351,488	\$ 11,441,562	\$ 49,851,748

Active Arrears > 1 Day Past Due				
Dec 2020				
	ME	PN	PP	WP
Residential	\$ 59,222,358	\$ 65,045,364	\$ 15,734,174	\$ 66,968,359
Non-Residential	\$ 9,282,200	\$ 8,134,198	\$ 2,110,491	\$ 7,096,093
Totals	\$ 68,504,558	\$ 73,179,562	\$ 17,844,665	\$ 74,064,452

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment				
Dec 2020				
	ME	PN	PP	WP
Residential	71	25	3	22
Non-Residential	8	4	0	15
Totals	79	29	3	37

Dollars Owed (includes current)				
Dec 2020				
	ME	PN	PP	WP
Residential	\$69,453	\$15,964	\$2,392	\$21,279
Non-Residential	\$1,735	\$1,814	\$0	\$5,045
Totals	\$71,188	\$17,778	\$2,392	\$26,324