



UGI Utilities
1 UGI Drive
Denver, PA 17517

February 9, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244

Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of January 31, 2020 and January 31, 2021.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

Daniel Adamo

Daniel Adamo

Director Customer Service
UGI Utilities, Inc.

ATTACHMENT 1

| | Total Number of Customers at Risk for Termination as of 1/31/20 | Total Number of Customers at Risk for Termination as of 1/31/21 | Total Aggregate Dollars of Arrears as of as of 1/31/20 | Total Aggregate Dollars of Arrears as of as of 1/31/21 |
|---------------------------------|--|--|---|---|
| UGI Utilities - GAS | | | | |
| Residential - ALL | 60,044 | 63,085 | \$ 35,540,437 | \$ 46,129,100 |
| Residential Low Income | 16,208 | 19,276 | \$ 10,072,213 | \$ 12,785,169 |
| Residential CAP | 13,162 | 12,889 | \$ 8,433,536 | \$ 8,572,765 |
| Non-Residential | 975 | 1,522 | \$ 1,350,695 | \$ 1,833,315 |
| Total | 61,019 | 64,607 | \$ 36,891,132 | \$ 47,962,415 |
| UGI Utilities - Electric | | | | |
| Residential - ALL | 6,606 | 6,608 | \$ 4,888,362 | \$ 6,389,650 |
| Residential Low Income | 2,062 | 2,491 | \$ 1,771,795 | \$ 2,328,263 |
| Residential CAP | 1,879 | 1,898 | \$ 1,613,350 | \$ 1,750,592 |
| Non-Residential | 236 | 243 | \$ 67,977 | \$ 161,446 |
| Total | 6,842 | 6,851 | \$ 4,956,339 | \$ 6,551,096 |

| | Total Number of Customers Terminated | Total Number of Customers Terminated | Total Number of Customers Terminated | Total Number of Customers Terminated | Total Aggregate Dollars Terminated | Total Aggregate Dollars Terminated | Total Aggregate Dollars Terminated | Total Aggregate Dollars Terminated |
|---------------------------------|---|---|---|---|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | November 2020 | December 2020 | January 2021 | GRAND TOTAL | November 2020 | December 2020 | January 2021 | GRAND TOTAL |
| UGI Utilities - GAS | | | | | | | | |
| Residential - ALL | 0 | 40 | 169 | 209 | \$ - | \$ 45,851 | \$ 127,786 | \$ 173,637 |
| Residential Low Income | 0 | 0 | 0 | 0 | \$ - | \$ - | \$ - | \$ - |
| Residential CAP | 0 | 0 | 0 | 0 | \$ - | \$ - | \$ - | \$ - |
| Non-Residential | 8 | 91 | 90 | 189 | \$ 14,273 | \$ 655,167 | \$ 66,640 | \$ 736,080 |
| Total | 8 | 131 | 259 | 398 | \$ 14,273 | \$ 701,018 | \$ 194,426 | \$ 909,717 |
| UGI Utilities - Electric | | | | | | | | |
| Residential - ALL | 0 | 0 | 17 | 17 | \$ - | \$ - | \$ 16,975 | \$ 16,975 |
| Residential Low Income | 0 | 0 | 0 | 0 | \$ - | \$ - | \$ - | \$ - |
| Residential CAP | 0 | 0 | 0 | 0 | \$ - | \$ - | \$ - | \$ - |
| Non-Residential | 0 | 7 | 18 | 25 | \$ - | \$ 12,996 | \$ 16,593 | \$ 29,589 |
| Total | 0 | 7 | 35 | 42 | \$ - | \$ 12,996 | \$ 33,568 | \$ 46,564 |