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E-File

February 11, 2021

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor North P.O. Box 3265 Harrisburg, PA 17120-3265

Re: Public Utility Service Termination Moratorium - Modification of

March 13, 2020 Emergency Order

Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is PPL Electric's response to the directive contained in the October 8, 2020 Order issued in the above-captioned proceeding. The Order requires utilities to report on a monthly basis the total number of residential and non-residential accounts at-risk of termination, total aggregate dollars of arrears, and number of accounts disconnected for non-payment. The enclosed provides this information for January 2020 and January 2021.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is deemed filed on February 11, 2021, which is the date it was filed electronically using the Commission's E-filing system.

If you have any questions, please do not hesitate to contact me.

Respectfully submitted,

Michael J. Shafer

Enclosure

Residential Arrears	January 2021
Last Year Customers	110,725
This Year Customers	125,390
% change	13.24%
Last Year Dollars Owed	\$101,303,588.80
This Year Customers	\$160,758,794.80
% change	58.69%
Customers Disconnected	171
Disconnected Dollars Owed	\$319,123.27

Non Residential Arrears	January 2021
Last Year Customers	3,191
This Year Customers	6,342
% change	98.75%
Last Year Dollars Owed	\$6,942,008
This Year Customers	\$15,567,490
% change	124.25%
Customers Disconnected	5
Disconnected Dollars Owed	\$14,633.90