

Dear Commissioners,

Good evening, I hope you are doing well. As you know, COVID-19 has had devastating public health and economic consequences across Pennsylvania, and many people are experiencing unemployment/underemployment, higher utility bills from staying at home, and other economic stresses. Access to heat, electricity, and water service is crucial for maintaining a safe, healthy, livable home, especially during a global pandemic. As someone who has just only recently started paying utility bills, it is a huge burden to take on, and the monetary increase during this pandemic is hard enough already without taking into account the decrease in people's salaries.

I'm writing to urge the Commission to extend the current protections on utility shutoffs beyond March 31, 2021 for all Pennsylvanians currently protected by Phase II of the moratorium. Customers *must* remain protected throughout the duration of the pandemic. The impact of losing utilities at a time like this would be devastating and even life-threatening at this time. We do not know how long the pandemic might go on for, and people must remain protected until they can safely return to work, regain income, and spend less time outside.

Additionally, I ask that the Commission develop a just and equitable plan to forgive utility debt. For Pennsylvanians who have suffered during the pandemic to recover economically, they must not be bogged down by utility debt and must at least be given the time to pay off these debts, if not have them be forgiven all together.

Your consideration of these issues is greatly appreciated.

Best,
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PGW and PECO Customer