Dear Commissioners,

COVID-19 has had devastating public health and economic consequences across the Commonwealth, and many people are experiencing unemployment/underemployment, higher utility bills from staying at home, and other economic stresses. Access to heat, electricity, and water service is crucial for maintaining a safe, healthy, livable home, especially during a global pandemic.

I'm writing to urge the Commission to extend the current protections on utility shutoffs beyond March 31, 2021 for all Pennsylvanians currently protected by Phase II of the moratorium. Customers should remain protected throughout the duration of the pandemic.

Additionally, I ask that the Commission develop a just and equitable plan to forgive utility debt. For Pennsylvanians who have suffered during the pandemic to recover economically, they must not be bogged down by utility debt.

It is times of great distress we've been led to believe our government structures will protect us. We've been led to believe they will have our back and protect us through the duration of this emergency. If you do not extend the moratorium and if you avoid enacting a plan to forgive utility debt, you are doing the exact opposite. You are putting the most vulnerable among us at risk. You are exacerbating the very emergency we are trying to survive. I urge you to have a conscience and do what is right by the citizens of Pennsylvania. Protect us.

Sincerely, Anthony Hopkins 3136 Miller Street Philadelphia, PA 19134 Green Mountain Energy Customer