

Dear Commissioners,

COVID-19 has had devastating public health and economic consequences across the Commonwealth, and many people are experiencing unemployment/ underemployment, higher utility bills from staying at home, and other economic stresses. I have experienced most of these myself, and I know firsthand how important it is to have reliable access to utilities. Access to heat, electricity, and water service is crucial for maintaining a safe, healthy, livable home, especially during a global pandemic.

I strongly urge the Commission to extend the current protections on utility shutoffs beyond March 31, 2021 for all Pennsylvanians currently protected by Phase II of the moratorium. Customers should remain protected throughout the duration of the pandemic, no matter how long it lasts.

Additionally, I ask that the Commission develop a just and equitable plan to forgive utility debt. The situation has been, and continues to be, devastating and people need to be allowed to recover. For Pennsylvanians who have suffered during the pandemic to recover economically, they must not be bogged down by utility debt.

Sincerely,

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PECO & PGW Customer