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February 12, 2021

## VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building, 2nd Floor Harrisburg, PA 17120

## Re: **Temporary Reporting Requirements: At-Risk Accounts** Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,

/s/ Shannon F. Barkley Shannon F. Barkley PA Attorney ID # 81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – <u>sdewey@pa.gov</u>

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Customer Service / **Emergencies:** 412.255.2423

## The Pittsburgh Water and Sewer Authority **Re: Temporary Reporting Requirement: At-Risk Accounts** Docket No. M-2020-3019244 January 2020 and January 2021

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

	Accounts At-Risk of Termination Jan. 2020	Accounts At-Risk of Termination Jan. 2021
Residential	7,464	6,687
Non-Residential	424	492

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

	Total Aggregate Dollars	Total Aggregate Dollars
	of Arrears Jan. 2020	of Arrears Jan. 2021
Residential	\$4,756,672.52	\$6,079,667.39
Non-Residential	\$1,154,654.67	\$1,649,087.49

	Accounts Disconnected for Non-Payment with Dollar Amounts Owed	Accounts Disconnected for Non-Payment with Dollar Amounts Owed
	Jan. 2020	Jan. 2021
Residential	21	Zero
Non-Residential	3	36

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