Dear Commissioners,

In the past year COVID-19 has had devastating public health and economic consequences across the Commonwealth, and many people are experiencing unemployment/underemployment, higher utility bills from staying at home, and other economic stresses. Access to heat, electricity, and water service is crucial for maintaining a safe, healthy, livable home, especially during a global pandemic.

I'm writing to you today to urge the Commission to extend the current protections on utility shutoffs beyond March 31, 2021 for all Pennsylvanians currently protected by Phase II of the moratorium. Customers should remain protected throughout the duration of the pandemic because that will help keep everyone safe and healthy.

Additionally, I ask that the Commission develop a just and equitable plan to forgive utility debt beyond this moratorium. In order for Pennsylvanians, who have suffered during the pandemic, to recover economically, they must not be bogged down by utility debt. To build a just and equitable society, we should not punish those who could not account for a global pandemic or the lacking governmental response to said crisis.

Sincerely, Lily Sweeney, 501 Glendale St. Carlisle, 17013, PPL Customer