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February 16, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March 13th Emergency Order; Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Order issued on October 13, 2020 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company hereby submit their monthly report on arrearages and service disconnection.

Please contact me with any questions regarding this report.

Very truly yours,

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Tori L. Giesler

kbw Enclosures

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination						
Jan 2020						
ME PN PP WP						
Residential	10,064	8,959	2,656	12,280		
Non-Residential	2,438	2,997	548	2,680		
Totals	12,502	11,956	3,204	14,960		

Number of Customers At Risk of Termination						
Jan 2021						
ME PN PP WP						
Residential	8,620	8,407	2,239	8,785		
Non-Residential	2,864	2,678	574	2,350		
Totals	11,484	11,085	2,813	11,135		

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due								
Jan 2020								
		ME		PN	PP WP			WP
Residential	\$	40,143,068	\$	44,648,876	\$	11,354,057	\$	49,311,325
Non-Residential	\$	2,563,844	\$	3,444,924	\$	614,554	\$	2,432,092
Totals	\$	42,706,912	\$	48,093,800	\$	11,968,611	\$	51,743,417

Active Arrears > 1 Day Past Due								
Jan 2021								
		ME PN PP WP					WP	
Residential	\$	55,864,594	\$	62,341,113	\$	15,230,096	\$	64,826,555
Non-Residential	\$	6,189,090	\$	5,805,313	\$	1,454,416	\$	6,269,783
Totals	\$	62,053,684	\$	68,146,426	\$	16,684,512	\$	71,096,338

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment							
Jan 2021							
	ME PN PP WP						
Residential	661	489	56	527			
Non-Residential	50	55	2	59			
Totals	711	544	58	586			

Dollars Owed (includes current)							
Jan 2021							
	ME PN PP WP						
Residential	\$655,790	\$430,215	\$54,134	\$504,560			
Non-Residential	\$70,265	\$21,945	\$275	\$21,413			
Totals	\$726,055	\$452,160	\$54,409	\$525,973			