

March 12, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Customer Termination Data, Docket No. M-2020-3019244  
Via: PUC E-File

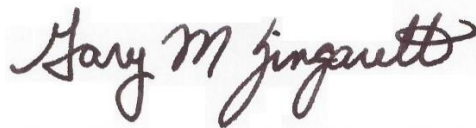
Dear Secretary Chiavetta:

We are consultants to Ironton Telephone Company, ITC Global Networks, LLC, and Service Electric Telephone, LLC. We have been retained to prepare the Company's report of customer termination data set forth in Docket No. M-2020-3019244. This report has been submitted through the PUC's E-File system.

Should you have any questions or require any additional information, please contact me.

Very Truly Yours,

Zingaretti Enterprises, LLC



Gary M. Zingaretti, President

cc: Patricia L. Stewart (via email)

**IRONTON TELEPHONE COMPANY**

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 2/28/21	15	\$2,802.17	0	\$0.00
Non-Residential Voice Accounts - as of 2/28/21	2	\$326.51	0	\$0.00
Residential Voice Accounts - as of 2/29/20	22	\$2,894.19	0	\$0.00
Non-Residential Voice Accounts - as of 2/29/20	3	\$801.85	0	\$0.00

**ITC GLOBAL NETWORKS, LLC**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 2/28/21	0		\$0.00		0		\$0.00
Non-Residential Voice Accounts - as of 2/28/21	0		\$0.00		0		\$0.00
Residential Voice Accounts - as of 2/29/20	0		\$0.00		0		\$0.00
Non-Residential Voice Accounts - as of 2/29/20	0		\$0.00		0		\$0.00

Please note that although certificated as a CLEC in Pennsylvania, ITC Global Networks, LLC does not have any Pennsylvania CLEC customers. The company presently only provides VoIP service for customer's that purchase broadband from another provider.

**SERVICE ELECTRIC TELEPHONE, LLC**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 2/28/21	9	\$1,303.39	0	\$0.00
Non-Residential Voice Accounts - as of 2/28/21	82	\$21,108.45	7	\$714.58
Residential Voice Accounts - as of 2/29/20	11	\$1,145.99	0	\$0.00
Non-Residential Voice Accounts - as of 2/29/20	54	\$13,067.83	3	\$565.39