WEST HICKORY WATER COMPANY P. O. BOX 397 RENO, PA 16343 (814) 676-2730

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission 400 North Street, Commonwealth Keystone Building Second Floor – Room N201 Harrisburg, PA 17120

March 10, 2021

Re: Temporary Reporting Requirements: At-Risk Accounts

Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's October 13, 2020 Order in the above-referenced docket, West Hickory Water Company provide the following information as of February 29, 2020 and February 28, 2021:

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Residential Customers at risk of Termination:

February 2021 - 17

February 2020 - 16

Non-Residential Customers at risk of Termination:

February 2021 - 1

February 2020 - 2

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

Residential Customers Arrearages:

February 2021 - \$3,040.54

February 2020 - \$823.96

Non-Residential Customers Arrearages:

February 2021 - \$156.31

February 2020 - \$111.01

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

West Hickory Water Company has no residential or non-residential accounts disconnected for non-payment for February 2021.

If any other information is required, please contact me by email at www-rlr@pa.rr.com at your earliest convenience.

Sincerely,

Randall L. Rhodes,

Randall & Pholes

Secretary