

WEST HICKORY WATER COMPANY
P. O. BOX 397
RENO, PA 16343
(814) 676-2730

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, Commonwealth Keystone Building
Second Floor – Room N201
Harrisburg, PA 17120

April 9, 2021

Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's October 13, 2020 Order in the above-referenced docket, West Hickory Water Company provide the following information as of March 31, 2020 and March 31, 2021:

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Residential Customers at risk of Termination:

March 2021 - 14

March 2020 - 11

Non-Residential Customers at risk of Termination:

March 2021 - 1

March 2020 - 0

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

Residential Customers Arrearages:

March 2021 - \$1,128.30

March 2020 - \$841.81

Non-Residential Customers Arrearages:

March 2021 - \$213.73

March 2020 - \$0.00

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

West Hickory Water Company has no residential or non-residential accounts disconnected for non-payment for March 2021.

If any other information is required, please contact me by email at ywc-rlr@pa.rr.com at your earliest convenience.

Sincerely,

A handwritten signature in cursive script that reads "Randall L. Rhodes". The signature is written in black ink and is positioned above the typed name.

Randall L. Rhodes,
Secretary