



UGI Utilities, Inc.  
1 UGI Drive  
Denver, PA 17517

April 13, 2021

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244**

Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of March 31, 2020 and March 31, 2021.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at [dadamo@ugi.com](mailto:dadamo@ugi.com).

Sincerely,  
DocuSigned by:

3C47EB818B144F4  
Daniel Adamo

Director Customer Service  
UGI Utilities, Inc.

Attachments

## ATTACHMENT 1

	Total Number of Customers at Risk for Termination as of 3/31/20	Total Number of Customers at Risk for Termination as of 3/31/21	Total Aggregate Dollars of Arrears as of as of 3/31/20	Total Aggregate Dollars of Arrears as of as of 3/31/21
<b>UGI Utilities - GAS</b>				
<b>Residential - ALL</b>	57,081	57,111	\$ 40,522,957	\$ 52,881,532
<b>Residential Low Income</b>	17,172	15,457	\$ 12,405,210	\$ 12,620,891
<b>Residential CAP</b>	13,754	12,934	\$ 9,304,287	\$ 9,765,650
<b>Non-Residential</b>	850	1,201	\$ 1,511,958	\$ 1,975,253
<b>Total</b>	57,931	58,312	\$ 42,034,915	\$ 54,856,785
<b>UGI Utilities - Electric</b>				
<b>Residential - ALL</b>	6,242	6,051	\$ 4,902,091	\$ 6,416,947
<b>Residential Low Income</b>	2,378	2,140	\$ 2,048,792	\$ 1,980,863
<b>Residential CAP</b>	1,921	1,889	\$ 1,628,450	\$ 1,749,990
<b>Non-Residential</b>	210	227	\$ 70,572	\$ 168,502
<b>Total</b>	6,452	6,278	\$ 4,972,663	\$ 6,585,449

## ATTACHMENT 2

	Total Number of Customers Terminated	Total Number of Customers Terminated	Total Number of Customers Terminated	Total Number of Customers Terminated	Total Number of Customers Terminated	Total Number of Customers Terminated
	November 2020	December 2020	January 2021	February 2021	March 2021	GRAND TOTAL
<b>UGI Utilities - GAS</b>						
Residential - ALL	0	40	169	68	127	404
Residential Low Income	0	0	0	0	0	0
Residential CAP	0	0	0	0	0	0
Non-Residential	8	91	90	57	117	363
<b>Total</b>	<b>8</b>	<b>131</b>	<b>259</b>	<b>125</b>	<b>244</b>	<b>767</b>
<b>UGI Utilities - Electric</b>						
Residential - ALL	0	0	17	7	16	40
Residential Low Income	0	0	0	0	0	0
Residential CAP	0	0	0	0	0	0
Non-Residential	0	7	18	5	4	34
<b>Total</b>	<b>0</b>	<b>7</b>	<b>35</b>	<b>12</b>	<b>20</b>	<b>74</b>

	Total Aggregate Dollars Terminated	Total Aggregate Dollars Terminated	Total Aggregate Dollars Terminated	Total Aggregate Dollars Terminated	Total Aggregate Dollars Terminated	Total Aggregate Dollars Terminated
	November 2020	December 2020	January 2021	February 2021	March 2021	GRAND TOTAL
<b>UGI Utilities - GAS</b>						
Residential - ALL	\$ -	\$ 45,851	\$ 127,786	\$ 45,638	\$ 89,150	\$ 308,425
Residential Low Income	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Residential CAP	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Non-Residential	\$ 14,273	\$ 655,167	\$ 66,640	\$ 74,610	\$ 164,409	\$ 975,099
<b>Total</b>	<b>\$ 14,273</b>	<b>\$ 701,018</b>	<b>\$ 194,426</b>	<b>\$ 120,248</b>	<b>\$ 253,559</b>	<b>\$ 1,283,524</b>
<b>UGI Utilities - Electric</b>						
Residential - ALL	\$ -	\$ -	\$ 16,975	\$ 4,585	\$ 13,068	\$ 34,628
Residential Low Income	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Residential CAP	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Non-Residential	\$ -	\$ 12,996	\$ 16,593	\$ 3,002	\$ 2,186	\$ 34,777
<b>Total</b>	<b>\$ -</b>	<b>\$ 12,996</b>	<b>\$ 33,568</b>	<b>\$ 7,587</b>	<b>\$ 15,254</b>	<b>\$ 69,405</b>