



April 14, 2021

***Via Electronic Filing***

Ms. Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re: Frontier Reporting Pursuant to Order Dated October 8, 2020 at Docket No. M-2020-3019244**

Dear Secretary Chiavetta,

Please find below Frontier Communications monthly reporting requirements as contained in the above-referenced Order for the month of March 2021.

**Summary of Accounts At-Risk of Termination:**

- Residential Accounts as of March 31, 2021 = 4,751
- Residential Accounts as of March 31, 2020 = 5,857
- Non-Residential Accounts as of March 31, 2021 = 445
- Non-Residential Accounts as of March 31, 2020 = 492

**Summary of Aggregate Dollars in Arrears:**

- Residential Accounts as of March 31, 2021 = \$603,770
- Residential Accounts as of March 31, 2020 = \$792,804
- Non-Residential Accounts as of March 31, 2021 = \$679,936
- Non-Residential Accounts as of March 31, 2020 = \$416,187

**Summary of Accounts Disconnected for Non-Payment:**

- Residential Accounts Disconnected as of March 31, 2021 = 102
- Non-Residential Accounts Disconnected as of March 31, 2021 = 12
- Residential Dollars Owed on Disconnected Accounts as of March 31, 2021 = \$22,875
- Non-Residential Dollars Owed on Disconnected Accounts as of March 31, 2021 = \$16,032

If you have any questions, or require any additional information, please contact me at [carl.yastremski@ftr.com](mailto:carl.yastremski@ftr.com).

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski  
Manager, Regulatory Affairs