

# Pennsylvania Telephone Association

*"The Communications  
Leader in Pennsylvania"*

**Steven J. Samara**  
President

April 15, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March  
13<sup>th</sup> Emergency Order - At-Risk Accounts  
Docket No: M-2020-3019244

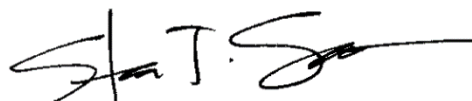
Dear Secretary Chiavetta:

In response to the PaPUC Order entered on October 13, 2020, at the above docket, please find the response of the Citizens Telephone Company and Citizens Telecom Solutions.

We are aware that this reporting has gone to a quarterly basis with the next filing scheduled July 15, 2021. However, as noted in the previous filings, Citizens' information was a month behind what was being requested due to their internal controls and they wanted me to forward this to make them current.

Please feel free to contact the office with questions.

Sincerely,



Steven J. Samara  
President

cc: Renardo L. Hicks  
Paul Diskin  
Sarah Dewey  
Alexis Bechtel

**Citizens Telephone Company of Kecksburg (ILEC) and Citizens Telecom Solutions (CLEC)**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Delinquent Dollars Owed</b>	<b>Total Dollars Owed</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 2/28/2021	304	\$40,023.00	\$80,494.79	31	\$6,750.58
Non-Residential Voice Accounts - as of 2/28/2021	31	\$4,570.75	\$9,429.72	0	\$0.00
Residential Voice Accounts - as of 2/28/2020	376	\$47,513.99	\$97,500.64	0	\$0.00
Non-Residential Voice Accounts - as of 2/28/2020	38	\$4,812.25	\$10,106.20	0	\$0.00