



July 12, 2021

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Temporary Reporting Requirements for At-Risk Accounts Pursuant to Docket No. M-2020-3019244

Dear Secretary Chiavetta,

Please find below Frontier Communications' quarterly reporting requirements as contained in the above-referenced Order related to the 2nd Quarter of 2021.

Summary of Accounts At-Risk of Termination:

- Residential Accounts as of April 30, 2021 = 4,039
- Residential Accounts as of April 30, 2020 = 5,561
- Non-Residential Accounts as of April 30, 2021 = 448
- Non-Residential Accounts as of April 30, 2020 = 531
- Residential Accounts as of May 31, 2021 = 4,080
- Residential Accounts as of May 31, 2020 = 5,129
- Non-Residential Accounts as of May 31, 2021 = 400
- Non-Residential Accounts as of May 31, 2020 = 661
- Residential Accounts as of June 30, 2021 = 4,521
- Residential Accounts as of June 30, 2020 = 4,918
- Non-Residential Accounts as of June 30, 2021 = 420
- Non-Residential Accounts as of June 30, 2020 = 585

Summary of Aggregate Dollars in Arrears:

- Residential Accounts as of April 30, 2021 = \$514,479
- Residential Accounts as of April 30, 2020 = \$733,182
- Non-Residential Accounts as of April 30, 2021 = \$530,184
- Non-Residential Accounts as of April 30, 2020 = \$550,765
- Residential Accounts as of May 31, 2021 = \$498,780
- Residential Accounts as of May 31, 2020 = \$721,738
- Non-Residential Accounts as of May 31, 2021 = \$501,488
- Non-Residential Accounts as of May 31, 2020 = \$721,069
- Residential Accounts as of June 30, 2021 = \$557,912
- Residential Accounts as of June 30, 2020 = \$708,656
- Non-Residential Accounts as of June 30, 2021 = \$465,578
- Non-Residential Accounts as of June 30, 2020 = \$797,152

Summary of Accounts Disconnected for Non-Payment:

- Residential Accounts Disconnected as of April 30, 2021 = 91
- Non-Residential Accounts Disconnected as of April 30, 2021 = 11
- Residential Dollars Owed on Disconnected Accounts as of April 30, 2021 = \$22,157
- Non-Residential Dollars Owed on Disconnected Accounts as of April 30, 2021 = \$4,658
- Residential Accounts Disconnected as of May 31, 2021 = 77
- Non-Residential Accounts Disconnected as of May 31, 2021 = 19
- Residential Dollars Owed on Disconnected Accounts as of May 31, 2021 = \$15,307
- Non-Residential Dollars Owed on Disconnected Accounts as of May 31, 2021 = \$6,643
- Residential Accounts Disconnected as of June 30, 2021 = 108
- Non-Residential Accounts Disconnected as of June 30, 2021 = 18
- Residential Dollars Owed on Disconnected Accounts as of June 30, 2021 = \$11,619
- Non-Residential Dollars Owed on Disconnected Accounts as of June 30, 2021 = \$4,513

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,



Carl Yastremski
Manager, Regulatory Affairs