

Joseph Monaghan Assistant Vice President-Senior Legal Counsel AT&T Services, Inc. One AT&T Way 3A166 Bedminster, NJ 07921 T: 908-234-7750

jm242x@att.com

Electronic Filing

July 14, 2021

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission 400 North Street, Commonwealth Keystone Building Second Floor – Room N201 Harrisburg, PA 17120

Re: Quarterly Reporting Requirements: At-Risk Accounts Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's March 18, 2021 Order in the above-referenced docket, AT&T Corp. and Teleport Communications America, LLC (collectively, "AT&T") provide the following information covering the second quarter of 2021:

a. Total number of residential and non-residential accounts at risk of termination at the end of the quarter and for the same month of 2019 and 2020.

b. Total aggregate dollars of arrears at the end of the quarter and for the same month in 2019 and 2020 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+days).

c. The number of accounts disconnected for non-payment with dollar amounts owed.

Residential	# of Accounts at Risk	31 - 60	61 - 90	90+	Total Dollars	Terminations	Termination Total Dollars
19-Jun	51				\$7,838	2	
20-Jun	64	\$2,775	\$708	\$4,874	\$9,811	0	\$0
21-Jun	0	\$8,282	\$4,589	\$ 17,147	\$36,973	4	\$1,405



Small Business	# of Accounts at Risk	31 - 60	61 - 90	90+	Total Dollars	Terminations	Termination Total Dollars Due
19-Jun	66	\$1,719	\$49,100	\$65,513	\$120,294	32	\$15,359
20-Jun	87	\$59,713	\$88,527	\$251,307	\$456,356	9	\$2,926
21-Jun	51	\$2,726	\$3,782	\$59,450	\$67,554	14	\$2,010

Large Business	# of Accounts at Risk	31 - 60	61 - 90	90+	Total Dollars	Terminations	Termination Total Dollars Due
19-Jun	190	\$524,258	\$435,719	\$3,806,330	\$6,336,627	20	\$15,032
20-Jun	314	\$1,169,847	\$772,515	\$4,822,440	\$8,612,475	7	\$54,967
21-Jun	331	\$810,441	\$780,850	\$4,234,528	\$7,031,721	34	\$21,629

Please note that the total number of small and large business customers disconnected includes business customers who voluntarily disconnected service during the relevant time periods. We cannot verify the number of those customers, if any, who were disconnected involuntarily for non-payment.

Please contact me at jm242x@att.com if you have any questions.

Respectfully submitted,

Joseph Monaghan AVP, Senior Legal Counsel AT&T