



**PHILADELPHIA GAS WORKS**

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July 15, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244**

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Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission’s March 18, 2021 Order in Docket No. M-2020-3019244. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

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Craig W. Berry, Esquire

Enclosure

**Philadelphia Gas Works (“PGW”)**  
**COVID-19 Customer Reporting Requirement**

(as outlined in the PUC’s March 18, 2021 Order in Docket No. M-2020-3019244)

**Quarterly Reporting Requirement**  
**Due July 15, 2021**

	April			May			June		
	2019	2020	2021	2019	2020	2021	2019	2020	2021
Total Number of Accounts at Risk of Termination	138,818	181,411	170,781	129,350	174,901	162,232	132,690	168,657	145,075
Residential (Includes CAP and non-Cap low-income Accounts, if appropriate)	131,290	170,104	161,837	122,545	164,633	153,378	125,465	159,261	136,942
Non-residential	7,528	11,307	8,944	6,805	10,268	8,854	7,225	9,396	8,133
Total Residential Aggregate Dollars of Arrears	\$ 58,636,614	\$ 89,319,643	\$ 100,582,157	\$ 50,875,636	\$ 90,593,840	\$ 79,088,659	\$ 50,378,348	\$ 88,534,205	\$ 63,071,540
30-60 Days	\$ 15,835,623	\$ 17,553,401	\$ 18,733,918	\$ 10,479,094	\$ 12,238,106	\$ 10,941,933	\$ 7,020,362	\$ 7,989,694	\$ 5,980,202
60-90 Days	\$ 10,015,431	\$ 17,531,257	\$ 16,826,931	\$ 8,609,924	\$ 13,603,781	\$ 11,816,029	\$ 7,745,297	\$ 9,605,951	\$ 6,800,015
90+ Days	\$ 32,785,560	\$ 54,234,985	\$ 65,021,308	\$ 31,786,618	\$ 64,751,953	\$ 56,330,697	\$ 35,612,689	\$ 70,938,560	\$ 50,291,323
Number of Residential Accounts Disconnected (for each month in 2021)			-			828			3,578
Debt Associated with Disconnected Residential Accounts						\$ 1,973,305			\$ 8,305,122
Total Non-Residential Aggregate Dollars of Arrears	\$ 11,685,251	\$ 17,103,093	\$ 15,042,302	\$ 8,755,288	\$ 16,120,448	\$ 13,345,401	\$ 7,656,318	\$ 13,645,692	\$ 11,612,402
30-60 Days	\$ 6,331,093	\$ 7,374,804	\$ 7,506,687	\$ 3,283,306	\$ 4,406,043	\$ 4,563,262	\$ 2,354,039	\$ 2,565,430	\$ 2,508,087
60-90 Days	\$ 2,252,039	\$ 4,897,969	\$ 3,255,610	\$ 1,872,084	\$ 3,954,224	\$ 3,186,065	\$ 1,089,193	\$ 2,192,252	\$ 2,161,324
90+ Days	\$ 3,102,119	\$ 4,830,320	\$ 4,280,005	\$ 3,599,898	\$ 7,760,181	\$ 5,596,074	\$ 4,213,086	\$ 8,888,010	\$ 6,942,991
Number of Non-Residential Accounts Disconnected (for each month in 2021)			293			321			69
Debt Associated with Disconnected Non-Residential Accounts			\$ 789,895			\$ 629,232			\$ 169,863