



**Susan Simms Marsh**

Deputy General Counsel

852 Wesley Drive | Mechanicsburg, PA 17055

Phone: 717-550-1570 | Fax: 717-550-1255

E [susan.marsh@amwater.com](mailto:susan.marsh@amwater.com)

**VIA** e-Filing

July 15, 2021

Rosemary Chiavetta, Secretary  
Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building, 2<sup>nd</sup> Floor  
400 North Street  
Harrisburg, PA 17120

**Re: Utility Quarterly Reporting Requirements  
Docket No. M-2020-3019244**

Dear Secretary Chiavetta:

Pennsylvania-American Water Company is providing the enclosed utility quarterly report for at-risk accounts as requested in Paragraph 9 of the Pennsylvania Public Utility Commission's Order entered October 13, 2020, Ordering Paragraph 2, and further modified by Order entered March 18, 2021, at the above-referenced docket. The report provides for the month of June for Years 2021, 2020 and 2019, the total number of residential and non-residential accounts at risk of termination, and the total aggregate dollars of arrears for residential and non-residential accounts, further defined by vintage.

The report also provides the total number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed for June 2021.

If you have any questions, please contact me.

Sincerely,

Susan Simms Marsh

Enclosure

**Utility Quarterly Reporting Requirements  
Docket No. M-2020-3019244**

- Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

**Response:**

Please refer to the chart below for the requested information.

	June 2019	June 2020	June 2021
Residential	13,996	34,796	4,015
Non-Residential	706	1,567	494

- Total aggregate dollars of arrears, by Residential and Non-Residential accounts, at the end of the month and for the same month the year prior.

**Response:**

Please refer to the chart below for the requested information. “Arrears” include amounts that are not subject to collections activity; for example, installment plans are included in arrears but are not subject to collections activity.

	June 2019	June 2020	June 2021
Residential			
< 30 days	\$5,318,544	\$5,441,273	\$7,064,814
31-60 days	\$2,925,505	\$2,706,386	\$2,715,940
61-90 days	\$2,080,356	\$2,241,926	\$2,643,901
> 90 days	\$13,551,820	\$16,073,737	\$26,811,758
<b>Total</b>	<b>\$23,876,225</b>	<b>\$26,463,322</b>	<b>\$39,236,412</b>

	June 2019	June 2020	June 2021
Non-Residential			
< 30 days	\$1,641,036	\$2,265,861	\$2,072,024
31-60 days	\$413,355	\$767,007	\$498,037
61-90 days	\$248,186	\$392,876	\$413,497
> 90 days	\$1,415,192	\$2,150,424	\$3,700,373
<b>Total</b>	<b>\$3,717,769</b>	<b>\$5,576,167</b>	<b>\$6,683,930</b>

**Utility Quarterly Reporting Requirements**  
**Docket No. M-2020-3019244**

3. Total number of Residential and Non-Residential accounts disconnected for non-payment with dollar amounts owed.

**Response:**

Please refer to the chart below for the requested information.

	June 2021	Number of Accounts
Residential	\$1,051,723	1,905
Non-Residential	\$224,633	138