

July 15, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Customer Termination Data, Docket No. M-2020-3019244
Via: PUC E-File

Dear Secretary Chiavetta:

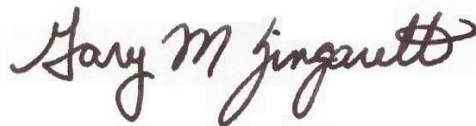
We are consultants to Ironton Telephone Company, ITC Global Networks, LLC, and Service Electric Telephone, LLC. We have been retained to prepare the Company's report of customer termination data set forth in Docket No. M-2020-3019244. This report has been submitted through the PUC's E-File system.

Please note that months of April through June 2020 billing information is not available. Because of the moratorium in place during those months, the reports which capture at-risk accounts were not created. The company's billing system does not allow for the recreation of these reports this far from the requested billing date.

Should you have any questions or require any additional information, please contact me.

Very Truly Yours,

Zingaretti Enterprises, LLC



Gary M. Zingaretti, President

cc: Patricia L. Stewart (via email)

IRONTON TELEPHONE

APRIL							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 4/30/21	16	\$1,700.01	\$740.25	\$736.08	\$223.68	2	\$476.40
Non-Residential Voice Accounts - as of 4/30/21	4	\$743.78	\$265.76	\$293.22	\$184.80	1	\$242.13
Residential Voice Accounts - as of 4/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 4/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 4/30/19	22	\$2,118.72	\$953.43	\$1,165.29	\$0.00	4	\$659.11
Non-Residential Voice Accounts - as of 4/30/19	6	\$471.28	\$212.08	\$259.20	\$0.00	0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

MAY							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 5/31/21	20	\$1,685.96	\$845.45	\$779.94	\$60.57	1	\$241.70
Non-Residential Voice Accounts - as of 5/31/21	4	\$888.69	\$444.08	\$444.61	\$0.00	1	\$935.15
Residential Voice Accounts - as of 5/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 5/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 5/31/19	26	\$2,325.48	\$1,046.47	\$1,279.01	\$0.00	.	\$0.00
Non-Residential Voice Accounts - as of 5/31/19	2	\$211.12	\$95.01	\$116.11	\$0.00	1	\$85.68

(figures should include CAP and non-CAP low-income accounts if appropriate.)

JUNE							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 6/30/21	11	\$1,043.36	\$552.15	\$491.21	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 6/30/21	2	\$418.05	\$211.12	\$206.93	\$0.00	0	\$0.00
Residential Voice Accounts - as of 6/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 6/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 6/30/19	27	\$2,456.47	\$1,105.41	\$1,351.06	\$0.00	4	\$581.39
Non-Residential Voice Accounts - as of 6/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

ITC GLOBAL NETWORKS, LLC

APRIL							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 4/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 4/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 4/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 4/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 4/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 4/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

MAY							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 5/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 5/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 5/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 5/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 5/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 5/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

JUNE							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 6/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 6/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 6/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 6/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 6/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 6/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

SERVICE ELECTRIC TELEPHONE

APRIL	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 4/30/21	5	\$268.07	\$151.42	\$103.60	\$13.05	1	\$77.05
Non-Residential Voice Accounts - as of 4/30/21	53	\$17,183.24	\$8,475.93	\$8,392.70	\$314.61	3	\$1,054.02
Residential Voice Accounts - as of 4/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 4/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 4/30/19	11	\$627.03	\$282.16	\$344.87	\$0.00	3	\$205.51
Non-Residential Voice Accounts - as of 4/30/19	79	\$20,595.28	\$9,267.89	\$11,327.39	\$0.00	20	\$3,787.55

(figures should include CAP and non-CAP low-income accounts if appropriate.)

MAY	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 5/31/21	10	\$1,070.47	\$525.59	\$533.58	\$11.30	2	\$154.94
Non-Residential Voice Accounts - as of 5/31/21	44	\$21,168.16	\$9,012.43	\$12,122.96	\$32.77	1	\$103.33
Residential Voice Accounts - as of 5/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 5/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 5/31/19	17	\$1,015.96	\$457.19	\$558.77	\$0.00	5	\$461.80
Non-Residential Voice Accounts - as of 5/31/19	66	\$17,440.75	\$7,848.34	\$9,592.41	\$0.00	18	\$3,047.43

(figures should include CAP and non-CAP low-income accounts if appropriate.)

JUNE	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 6/30/21	7	\$478.03	\$224.13	\$253.90	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 6/30/21	50	\$8,485.84	\$3,805.91	\$4,658.63	\$21.30	2	\$199.78
Residential Voice Accounts - as of 6/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 6/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 6/30/19	15	\$697.28	\$313.78	\$383.50	\$0.00	2	\$148.13
Non-Residential Voice Accounts - as of 6/30/19	54	\$12,007.57	\$5,403.41	\$6,604.16	\$0.00	15	\$3,324.14

(figures should include CAP and non-CAP low-income accounts if appropriate.)