

The York Water Company

July 16, 2021

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

Subject:

M-2020-3019244

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Additional Utility Quarterly Reporting Requirement referenced in the above docket. Please contact me at 717-718-2943 or by email at vernonb@yorkwater.com if you need additional information.

- a. Total number of accounts at risk of termination at the end of the month and for the same month from April 2019 through June 2021.
 - o Residential Customers at Risk of Shut-Off

<u>2019</u>	<u>2020</u>	<u>2021</u>
April: 2959	April: 3010	April: 3565
May: 2468	May: 3052	May: 3585
June: 3057	June: 4565	June: 3579
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Non-Residential Customers at Risk of Shut-Off

<u>2019</u>	<u>2020</u>	<u>2021</u>
April: 104	April: 127	April: 152
May: 91	May: 129	May: 156
June: 117	June: 188	June: 154

b. Total aggregate dollars of arrears at the end of the month and for the same month from April 2019 through May 2021 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+ days)

	<u>31-60 days</u>	61-90 days	<u>91-180 days</u>
April 2019	\$199,747.76	\$82,410.82	\$119,616.36
April 2020	\$237,964.12	\$163,857.54	\$216,775.36
April 2021	\$225,358.76	\$227,242.37	\$294,743.71
May 2019	\$198,547.60	\$108,674.80	\$115,514.35
May 2020	\$255,112.26	\$166,180.69	\$284,268.69
May 2021	\$214,070.09	\$99,447.11	\$400,486.86
June 2019	\$188,488.60	\$86,843.42	\$132,668.58
June 2020	\$303,387.10	\$176,060.18	\$300,277.10
June 2021	\$162,111.56	\$120,333.70	\$298,075.63

Note: the aggregate dollars of arrears referenced above is not available by customer class.

c. The number of accounts disconnected for non-payment with dollar amounts owed.

April 2019: 76 accounts with a total arrearage of \$12,419.28 May 2019: 68 accounts with a total arrearage of \$9,367.14 June 2019: 50 accounts with a total arrearage of \$6,695.81

April 2020: Shut offs stopped in March 2020 May 2020: Shut offs stopped in March 2020 June 2020: Shut offs stopped in March 2020

April 2021: 63 accounts with a total arrearage of \$17,881.15 May 2021: 74 accounts with a total arrearage of \$21,426.27 June 2021: 24 accounts with a total arrearage of \$6,443.52

Note: the dollar amounts owed above is not available by customer class.

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Vice President-Customer Service