



UGI Utilities, Inc.
1 UGI Drive
Denver, PA 17517

July 23, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244 - Refile of Confirmation #2187149

Dear Secretary Chiavetta,

We wish to have you reject eFiling, Confirmation Number 2187149, due to Vintage breakdown data not included with this submission.

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of April 30, 2019-2021, May 31, 2019-2021 and June 30, 2019-2021.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same months in 2019, 2020 and 2021
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same months in 2019, 2020 and 2021 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+days).
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

Daniel Adamo

Director Customer Service
UGI Utilities, Inc.

Attachments

PART A

	Total Number of Customers at Risk for Termination April 2019	Total Number of Customers at Risk for Termination April 2020	Total Number of Customers at Risk for Termination April 2021	Total Number of Customers at Risk for Termination May 2019	Total Number of Customers at Risk for Termination May 2020	Total Number of Customers at Risk for Termination May 2021	Total Number of Customers at Risk for Termination June 2019	Total Number of Customers at Risk for Termination June 2020	Total Number of Customers at Risk for Termination June 2021
UGI Utilities - GAS									
Residential - ALL	70,169	58,802	55,536	71,267	60,262	53,900	71,087	63,257	54,363
Residential Low Income	17,147	17,578	15,186	17,598	17,610	16,629	16,675	17,708	15,594
Residential CAP	12,945	13,845	12,699	13,208	13,729	13,707	11,919	15,317	12,871
Non-Residential	1,050	1,058	1,184	1,095	1,419	1,263	1,252	2,047	1,350
Total	71,219	59,860	56,720	72,362	61,681	55,163	72,339	65,304	55,713
UGI Utilities - Electric									
Residential - ALL	6,784	6,204	5,885	6,926	6,243	5,715	6,838	6,386	5,773
Residential Low Income	2,341	2,376	2,112	2,427	2,359	2,092	2,296	2,371	2,058
Residential CAP	1,876	1,903	1,863	1,949	1,890	1,819	1,789	1,911	1,775
Non-Residential	223	227	208	231	240	213	220	280	236
Total	7,007	6,431	6,093	7,157	6,483	5,928	7,058	6,666	6,009

PART B

	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days April 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days April 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days April 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days May 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days May 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days May 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days June 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days June 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 1-30 Days June 2021
UGI Utilities - GAS									
Residential - ALL	\$ 7,207,902	\$ 5,453,779	\$ 5,752,983	\$ 6,000,025	\$ 5,079,479	\$ 4,977,517	\$ 4,545,331	\$ 4,176,312	\$ 3,752,174
Residential Low Income	\$ 1,894,331	\$ 1,346,055	\$ 1,327,932	\$ 1,263,378	\$ 1,041,606	\$ 921,321	\$ 780,365	\$ 820,006	\$ 672,729
Residential CAP	\$ 1,396,511	\$ 920,802	\$ 936,975	\$ 771,347	\$ 634,072	\$ 507,116	\$ 373,279	\$ 486,356	\$ 324,331
Non-Residential	\$ 255,585	\$ 236,213	\$ 284,384	\$ 182,643	\$ 227,924	\$ 177,639	\$ 116,777	\$ 257,747	\$ 121,035
Total	7,463,487	5,689,992	6,037,367	6,182,668	5,307,403	5,155,156	4,662,108	4,434,059	3,873,209
UGI Utilities - Electric									
Residential - ALL	\$ 790,042	\$ 626,711	\$ 653,768	\$ 740,378	\$ 553,959	\$ 642,419	\$ 594,355	\$ 486,210	\$ 485,142
Residential Low Income	\$ 270,942	\$ 196,431	\$ 178,128	\$ 201,007	\$ 163,291	\$ 135,244	\$ 146,723	\$ 130,654	\$ 124,034
Residential CAP	\$ 213,266	\$ 144,078	\$ 133,259	\$ 145,819	\$ 122,810	\$ 95,711	\$ 103,395	\$ 92,490	\$ 80,757
Non-Residential	\$ 14,319	\$ 12,130	\$ 19,910	\$ 11,971	\$ 13,816	\$ 12,344	\$ 8,247	\$ 20,727	\$ 14,368
Total	804,361	638,841	673,678	752,349	567,775	654,763	602,602	506,937	499,510

	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days April 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days April 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days May 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days May 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days May 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days June 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days June 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 31-60 Days June 2021
UGI Utilities - GAS								
Residential - ALL	\$ 4,133,590	\$ 5,100,442	\$ 4,513,533	\$ 4,190,913	\$ 4,109,391	\$ 3,447,058	\$ 3,366,108	\$ 3,651,493
Residential Low Income	\$ 1,080,614	\$ 1,279,714	\$ 1,432,765	\$ 1,032,125	\$ 938,747	\$ 805,071	\$ 731,142	\$ 676,175
Residential CAP	\$ 788,169	\$ 988,848	\$ 1,121,535	\$ 746,577	\$ 658,117	\$ 525,011	\$ 506,123	\$ 356,346
Non-Residential	\$ 235,572	\$ 329,626	\$ 154,587	\$ 433,683	\$ 320,999	\$ 98,428	\$ 317,733	\$ 133,259
Total	4,369,162	5,430,068	4,668,120	4,624,596	4,340,390	3,545,486	3,683,841	3,784,752
UGI Utilities - Electric								
Residential - ALL	\$ 385,144	\$ 517,780	\$ 521,893	\$ 413,079	\$ 460,119	\$ 446,436	\$ 381,144	\$ 455,362
Residential Low Income	\$ 141,862	\$ 157,201	\$ 207,005	\$ 137,199	\$ 128,783	\$ 131,398	\$ 120,758	\$ 99,312
Residential CAP	\$ 112,520	\$ 135,573	\$ 177,727	\$ 105,903	\$ 94,998	\$ 98,446	\$ 94,319	\$ 68,829
Non-Residential	\$ 14,537	\$ 17,754	\$ 13,022	\$ 16,640	\$ 14,632	\$ 9,590	\$ 19,545	\$ 10,354
Total	399,681	535,534	534,915	429,719	474,751	456,026	400,689	465,716

PART B (cont.)

	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days April 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days April 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days April 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days May 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days May 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days May 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days June 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days June 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 61-90 Days June 2021
UGI Utilities - GAS									
Residential - ALL	\$ 4,417,093	\$ 3,977,540	\$ 4,196,786	\$ 3,981,171	\$ 4,153,412	\$ 4,617,920	\$ 4,186,881	\$ 4,352,073	\$ 4,021,782
Residential Low Income	\$ 1,274,805	\$ 992,869	\$ 969,422	\$ 1,234,296	\$ 927,790	\$ 1,045,598	\$ 1,132,233	\$ 991,021	\$ 850,154
Residential CAP	\$ 950,716	\$ 708,050	\$ 737,538	\$ 949,958	\$ 641,875	\$ 716,255	\$ 782,592	\$ 690,072	\$ 503,394
Non-Residential	\$ 133,224	\$ 231,838	\$ 216,307	\$ 108,329	\$ 323,781	\$ 340,450	\$ 165,692	\$ 608,569	\$ 243,087
Total	4,550,317	4,209,378	4,413,093	4,089,500	4,477,193	4,958,370	4,352,573	4,960,642	4,264,869
UGI Utilities - Electric									
Residential - ALL	\$ 535,774	\$ 364,459	\$ 445,895	\$ 482,865	\$ 344,983	\$ 442,131	\$ 440,653	\$ 399,630	\$ 436,185
Residential Low Income	\$ 194,388	\$ 130,915	\$ 131,263	\$ 197,974	\$ 117,086	\$ 129,907	\$ 159,529	\$ 128,329	\$ 115,585
Residential CAP	\$ 161,624	\$ 103,396	\$ 107,898	\$ 172,907	\$ 91,915	\$ 102,597	\$ 130,535	\$ 97,980	\$ 77,715
Non-Residential	\$ 13,604	\$ 16,015	\$ 13,596	\$ 12,104	\$ 18,470	\$ 12,991	\$ 11,465	\$ 24,562	\$ 15,574
Total	549,378	380,474	459,491	494,969	363,453	455,122	452,118	424,192	451,759

	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days April 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days April 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days April 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days May 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days May 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days May 2021	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days June 2019	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days June 2020	Total Aggregate Dollars of Arrears For Customers at Risk for Termination - 90+ Days June 2021
UGI Utilities - GAS									
Residential - ALL	\$ 28,939,395	\$ 29,162,362	\$ 35,517,002	\$ 28,824,221	\$ 30,659,285	\$ 34,680,510	\$ 27,654,175	\$ 33,413,104	\$ 34,097,785
Residential Low Income	\$ 8,167,105	\$ 9,203,967	\$ 9,077,821	\$ 8,775,132	\$ 9,531,178	\$ 8,575,692	\$ 8,708,238	\$ 9,960,865	\$ 8,557,288
Residential CAP	\$ 5,589,334	\$ 6,948,419	\$ 7,058,686	\$ 6,082,385	\$ 7,179,563	\$ 6,406,627	\$ 5,970,268	\$ 7,451,487	\$ 5,889,091
Non-Residential	\$ 536,076	\$ 1,028,724	\$ 1,171,497	\$ 548,051	\$ 1,606,456	\$ 1,325,564	\$ 544,763	\$ 1,893,450	\$ 1,493,728
Total	29,475,471	30,191,086	36,688,499	29,372,272	32,265,741	36,006,074	28,198,938	35,306,554	35,591,513
UGI Utilities - Electric									
Residential - ALL	\$ 3,793,111	\$ 3,709,652	\$ 4,504,419	\$ 3,681,974	\$ 3,687,865	\$ 4,416,025	\$ 3,612,509	\$ 3,945,878	\$ 4,455,167
Residential Low Income	\$ 1,392,226	\$ 1,578,664	\$ 1,518,079	\$ 1,463,896	\$ 1,608,781	\$ 1,498,640	\$ 1,487,457	\$ 1,634,870	\$ 1,472,024
Residential CAP	\$ 1,084,708	\$ 1,269,633	\$ 1,334,979	\$ 1,143,722	\$ 1,290,469	\$ 1,227,691	\$ 1,154,507	\$ 1,306,949	\$ 1,131,585
Non-Residential	\$ 46,691	\$ 40,479	\$ 116,420	\$ 53,797	\$ 55,459	\$ 115,233	\$ 45,780	\$ 77,269	\$ 111,815
Total	3,839,802	3,750,131	4,620,839	3,735,771	3,743,324	4,531,258	3,658,289	4,023,147	4,566,982

PART C

	Total Number of Customers Terminated April 2019	Total Number of Customers Terminated April 2020	Total Number of Customers Terminated April 2021	Total Number of Customers Terminated May 2019	Total Number of Customers Terminated May 2020	Total Number of Customers Terminated May 2021	Total Number of Customers Terminated June 2019	Total Number of Customers Terminated June 2020	Total Number of Customers Terminated June 2021
UGI Utilities - GAS									
Residential - ALL	6031	0	818	3883	0	4599	1042	0	5136
Residential Low Income	699	0	43	419	0	822	200	0	1056
Residential CAP	301	0	1	65	0	478	61	0	795
Non-Residential	183	0	89	129	0	38	38	0	82
Total	6214	0	907	4012	0	4637	1080	0	5218
UGI Utilities - Electric									
Residential - ALL	245	0	21	98	0	147	100	0	280
Residential Low Income	28	0	0	13	0	28	19	0	79
Residential CAP	8	0	0	3	0	25	3	0	67
Non-Residential	2	0	3	5	0	1	0	0	2
Total	283	0	24	103	0	148	100	0	282

	Total Aggregate Dollars Terminated April 2019	Total Aggregate Dollars Terminated April 2020	Total Aggregate Dollars Terminated April 2021	Total Aggregate Dollars Terminated May 2019	Total Aggregate Dollars Terminated May 2020	Total Aggregate Dollars Terminated May 2021	Total Aggregate Dollars Terminated June 2019	Total Aggregate Dollars Terminated June 2020	Total Aggregate Dollars Terminated June 2021
UGI Utilities - GAS									
Residential - ALL	\$ 8,105,067	\$ -	\$ 2,324,553	\$ 3,973,523	\$ -	\$ 9,509,996	\$ 1,955,174	\$ -	\$ 6,445,038
Residential Low Income	\$ 1,099,055	\$ -	\$ 124,967	\$ 516,885	\$ -	\$ 1,682,901	\$ 383,141	\$ -	\$ 1,347,165
Residential CAP	\$ 466,049	\$ -	\$ 1,896	\$ 87,428	\$ -	\$ 979,626	\$ 101,117	\$ -	\$ 1,026,142
Non-Residential	\$ 271,205	\$ -	\$ 169,407	\$ 219,933	\$ -	\$ 57,972	\$ 113,923	\$ -	\$ 122,422
Total	\$ 8,376,272	\$ -	\$ 2,493,960	\$ 4,193,456	\$ -	\$ 9,567,968	\$ 2,069,097	\$ -	\$ 6,567,460
UGI Utilities - Electric									
Residential - ALL	\$ 411,965	\$ -	\$ 143,921	\$ 194,076	\$ -	\$ 572,550	\$ 192,475	\$ -	\$ 524,088
Residential Low Income	\$ 63,074	\$ -	\$ -	\$ 32,733	\$ -	\$ 119,804	\$ 35,328	\$ -	\$ 149,657
Residential CAP	\$ 11,403	\$ -	\$ -	\$ 6,512	\$ -	\$ 122,242	\$ 13,986	\$ -	\$ 142,716
Non-Residential	\$ 2,327	\$ -	\$ 7,371	\$ 12,214	\$ -	\$ 614	\$ -	\$ -	\$ 1,844
Total	\$ 414,292	\$ -	\$ 151,292	\$ 206,290	\$ -	\$ 573,164	\$ 192,475	\$ -	\$ 525,932