



July 29, 2021

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium - At-Risk Accounts Pursuant to Docket No. M-2020-3019244

Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's Order entered October 13, 2020 and further modified by Order entered March 18, 2021, at the above-referenced docket, Frontier submits a revised quarterly report for at-risk accounts. This report revises its original report filed on July 12, 2021.

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski
Manager, Regulatory Affairs

Enclosure



Utility Quarterly Reporting Requirements
 Docket No. M-2020-3019244

A.) Total number of Residential and Non Residential accounts at risk of termination at the end of the month and for the same month in 2019 and 2020.

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B.) Total aggregate dollars of arrears at the end of the month and for the same month in 2019 and 2020 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+days).

Response:

Please refer to the chart below for requested information related to both (A) & (B).

Account Type	Month / Year	No. of Accounts At-Risk of Termination	Total Aggregate Dollars in Arrears	Arrears by Vintage		
				30 - 60 Days	60 - 90 Days	90+ Days
Residential Accounts	as of April 30, 2021	4,039	\$180,273	\$142,162	\$21,732	\$16,380
Non-Residential Accounts	as of April 30, 2021	448	\$245,976	\$107,919	\$48,100	\$89,957
Residential Accounts	as of April 30, 2020	5,561	\$319,496	\$231,790	\$55,179	\$32,527
Non-Residential Accounts	as of April 30, 2020	531	\$269,815	\$144,810	\$49,888	\$75,117
Residential Accounts	as of April 30, 2019	5,927	\$368,494	\$275,963	\$51,206	\$41,325
Non-Residential Accounts	as of April 30, 2019	484	\$145,405	\$79,300	\$24,789	\$41,316
Residential Accounts	as of May 31, 2021	4,080	\$186,310	\$148,870	\$21,821	\$15,618
Non-Residential Accounts	as of May 31, 2021	400	\$342,837	\$177,137	\$77,654	\$88,046
Residential Accounts	as of May 31, 2020	5,129	\$341,905	\$214,997	\$69,752	\$57,157
Non-Residential Accounts	as of May 31, 2020	661	\$442,679	\$222,532	\$99,987	\$120,159
Residential Accounts	as of May 31, 2019	6,475	\$389,456	\$284,585	\$61,870	\$43,001
Non-Residential Accounts	as of May 31, 2019	562	\$251,681	\$160,807	\$21,957	\$68,917
Residential Accounts	as of June 30, 2021	4,521	\$202,290	\$164,942	\$23,472	\$13,876
Non-Residential Accounts	as of June 30, 2021	420	\$302,299	\$122,823	\$60,040	\$119,436
Residential Accounts	as of June 30, 2020	4,918	\$393,490	\$219,972	\$81,171	\$92,347
Non-Residential Accounts	as of June 30, 2020	585	\$585,909	\$207,809	\$135,513	\$242,588
Residential Accounts	as of June 30, 2019	6,164	\$393,464	\$292,991	\$59,087	\$41,386
Non-Residential Accounts	as of June 30, 2019	464	\$248,660	\$155,549	\$49,878	\$43,233



Utility Quarterly Reporting Requirements
Docket No. M-2020-3019244

C.) The number of accounts disconnected for non-payment with dollar amounts owed.

Response:

Please refer to the chart below for requested information related to (C).

<u>Account Type</u>	<u>Month / Year</u>	<u>No. of Accounts Disconnected</u>	<u>Amount Owed Upon Disconnect</u>
Residential Accounts	as of April 30, 2021	91	\$22,157
Non-Residential Accounts	as of April 30, 2021	11	\$4,658
Residential Accounts	as of April 30, 2020	-	\$0
Non-Residential Accounts	as of April 30, 2020	-	\$0
Residential Accounts	as of April 30, 2019	203	\$49,848
Non-Residential Accounts	as of April 30, 2019	22	\$7,357
Residential Accounts	as of May 31, 2021	77	\$15,307
Non-Residential Accounts	as of May 31, 2021	19	\$6,643
Residential Accounts	as of May 31, 2020	-	\$0
Non-Residential Accounts	as of May 31, 2020	-	\$0
Residential Accounts	as of May 31, 2019	224	\$56,997
Non-Residential Accounts	as of May 31, 2019	20	\$9,298
Residential Accounts	as of June 30, 2021	108	\$11,619
Non-Residential Accounts	as of June 30, 2021	18	\$4,513
Residential Accounts	as of June 30, 2020	-	\$0
Non-Residential Accounts	as of June 30, 2020	-	\$0
Residential Accounts	as of June 30, 2019	244	\$61,428
Non-Residential Accounts	as of June 30, 2019	26	\$19,615