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October 8, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building, 2nd Floor Harrisburg, PA 17120

Re: **Temporary Reporting Requirements: At-Risk Accounts** Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,

/s/ Shannon F. Barkley Shannon F. Barkley PA Attorney ID #81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – sdewey@pa.gov

The Pittsburgh Water and Sewer Authority

Re: Temporary Reporting Requirement: At-Risk Accounts

Docket No. M-2020-3019244

July, August, and September 2020 and 2021

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

	Accounts	Accounts	Accounts	Accounts	Accounts	Accounts
	At-Risk of					
	Termination	Termination	Termination	Termination	Termination	Termination
	July 2020	July 2021	August 2020	August 2021	September	September
					2020	2021
Residential	9,433	8,060	7,116	6,873	10,341	6,834
Non-	640	645	694	522	809	568
Residential						

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

	Total Aggregate Dollars of Arrears July 2020	Total Aggregate Dollars of Arrears July 2021	Total Aggregate Dollars of Arrears August 2020	Total Aggregate Dollars of Arrears August 2021	Total Aggregate Dollars of Arrears September 2020	Total Aggregate Dollars of Arrears September 2021
Residential	\$9,420,120.08	\$7,643,199.76	\$7,942,562.90	\$6,686,181.45	\$9,283,436.48	\$6,275,282.73
Non- Residential	\$1,450,504.46	\$1,675,294.89	\$1,476,173.68	\$1,648,109.09	\$1,621,795.42	\$1,720,769.09

	Accounts Disconnected for Non- Payment with Dollar Amounts Owed July 2020	Accounts Disconnected for Non- Payment with Dollar Amounts Owed July 2021	Accounts Disconnected for Non- Payment with Dollar Amounts Owed August 2020	Accounts Disconnected for Non- Payment with Dollar Amounts Owed August 2021	Accounts Disconnected for Non- Payment with Dollar Amounts Owed September 2020	Accounts Disconnected for Non- Payment with Dollar Amounts Owed September 2021
Residential	Zero	12	Zero	12	Zero	75
Non-	Zero	23	Zero	29	Zero	Zero
Residential						

3. Total Aggregate Dollars of Arrears for July, August, and September 2021 by vintage, i.e., 30-60 days, 60-90 days, 90+days.

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	5,189	9,433	8,060	8,497	7,116	6,873	5,074	10,341	6,834
Total Aggregate Dollars of Arrears	\$4,151,479.49	\$9,420,120.08	\$7,643,199.76	\$7,289,539.11	\$7,942,562.90	\$6,686,181.45	\$3,756,644.53	\$9,282,436.48	\$6,275,282.73
Dollars of Arrears 30-60 Days	\$1,013,404.11	\$2,075,190.72	\$1,733,331.65	\$1,743,329.05	\$1,634,883.38	\$1,580,532.07	\$970,640.15	\$2,191,800.01	\$1,577,564.72
Dollars of Arrears 60-90 Days	\$372,307.57	\$665,642.32	\$685,208.75	\$525,939.36	\$556,906.00	\$571,627.76	\$184,099.86	\$593,609.80	\$533,524.06
Dollars of Arrears 90+ Days	\$2,765,767.81	\$6,679,287.04	\$5,224,659.36	\$5,020,270.70	\$5,750,773.52	\$4,534,021.62	\$2,601,904.52	\$6,498,026.67	\$4,164,193.95
Total Number of Customers Terminated for Non-Payment	236	0	12	281	0	12	143	0	75
Total Dollars Owed of Customers Terminated for Non-Payment	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale

	Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021	
Total Number of Accounts At Risk of Termination	371	640	645	307	694	522	306	809	568	
Total Aggregate Dollars of Arrears	\$1,376,815.83	\$1,450,504.46	\$1,675,294.89	\$937,230.88	\$1,476,173.68	\$1,648,109.09	\$959,524.79	\$1,621,795.42	\$1,720,769.09	
Dollars of Arrears 30- 60 Days	\$375,933.55	\$647,938.16	\$854,428.08	\$279,354.82	\$266,442.68	\$713,757.68	\$422,021.36	\$474,462.06	\$924,819.53	
Dollars of Arrears 60- 90 Days	\$110,425.68	\$113,179.38	\$263,418.85	\$39,849.98	\$191,242.21	\$407,618.91	\$45,233.45	\$227,980.19	\$163,237.19	
Dollars of Arrears 90+ Days	\$890,456.60	\$689,386.92	\$557,447.96	\$618,026.08	\$1,018,488.79	\$526,732.50	\$492,269.98	\$919,353.17	\$632,712.37	
Total Number of Customers Terminated for Non- Payment	9	0	23	6	0	29	14	0	0	
Total Dollars Owed of Customers Terminated for Non- Payment	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	\$0.00	