



October 13, 2021

Via Electronic Filing

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium - At-Risk Accounts Pursuant to Docket No. M-2020-3019244

Dear Secretary Chiavetta,

In response to the Pennsylvania Public Utility Commission's Order entered October 13, 2020 and further modified by Order entered March 18, 2021, at the above-referenced docket, Frontier submits a quarterly report for at-risk accounts related to the 3rd Quarter 2021.

If you have any questions, or require any additional information, please contact me at carl.yastremski@ftr.com.

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski
Manager, Regulatory Affairs

Enclosure



Utility Quarterly Reporting Requirements
Docket No. M-2020-3019244

A.) Total number of Residential and Non Residential accounts at risk of termination at the end of the month and for the same month in 2019 and 2020.

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B.) Total aggregate dollars of arrears at the end of the month and for the same month in 2019 and 2020 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+days).

Response:

Please refer to the chart below for requested information related to both (A) & (B).

Account Type	Month / Year	No. of Accounts At-Risk of Termination	Total Aggregate Dollars in Arrears	Arrears by Vintage		
				30 - 60 Days	60 - 90 Days	90+ Days
Residential Accounts	as of July 31, 2021	4,689	\$194,058	\$155,296	\$22,679	\$16,083
Non-Residential Accounts	as of July 31, 2021	384	\$268,472	\$90,900	\$45,093	\$132,480
Residential Accounts	as of July 31, 2020	5,563	\$509,364	\$247,532	\$105,196	\$156,635
Non-Residential Accounts	as of July 31, 2020	688	\$636,798	\$264,189	\$115,166	\$257,443
Residential Accounts	as of July 31, 2019	6,475	\$402,223	\$293,312	\$64,569	\$44,342
Non-Residential Accounts	as of July 31, 2019	518	\$231,115	\$134,446	\$63,323	\$33,346
Residential Accounts	as of August 31, 2021	4,312	\$178,603	\$145,318	\$20,322	\$12,963
Non-Residential Accounts	as of August 31, 2021	383	\$283,634	\$93,435	\$38,132	\$152,067
Residential Accounts	as of August 31, 2020	5,496	\$568,306	\$256,792	\$109,546	\$201,967
Non-Residential Accounts	as of August 31, 2020	623	\$520,518	\$178,812	\$106,484	\$235,223
Residential Accounts	as of August 31, 2019	7,068	\$431,455	\$317,390	\$68,666	\$45,399
Non-Residential Accounts	as of August 31, 2019	578	\$339,075	\$211,562	\$64,886	\$62,627
Residential Accounts	as of September 30, 2021	4,475	\$203,650	\$162,238	\$25,749	\$15,663
Non-Residential Accounts	as of September 30, 2021	352	\$299,470	\$100,404	\$48,892	\$150,174
Residential Accounts	as of September 30, 2020	5,843	\$665,131	\$283,071	\$123,034	\$259,026
Non-Residential Accounts	as of September 30, 2020	643	\$573,800	\$211,247	\$119,915	\$242,639
Residential Accounts	as of September 30, 2019	5,392	\$306,673	\$221,163	\$49,731	\$35,778
Non-Residential Accounts	as of September 30, 2019	490	\$256,078	\$132,455	\$54,963	\$68,661



Utility Quarterly Reporting Requirements
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C.) The number of accounts disconnected for non-payment with dollar amounts owed.

Response:

Please refer to the chart below for requested information related to (C).

<u>Account Type</u>	<u>Month / Year</u>	<u>No. of Accounts Disconnected</u>	<u>Amount Owed Upon Disconnect</u>
Residential Accounts	as of July 31, 2021	104	\$23,253
Non-Residential Accounts	as of July 31, 2021	30	\$9,882
Residential Accounts	as of July 31, 2020	-	\$0
Non-Residential Accounts	as of July 31, 2020	-	\$0
Residential Accounts	as of July 31, 2019	244	\$62,689
Non-Residential Accounts	as of July 31, 2019	21	\$10,261
Residential Accounts	as of August 31, 2021	98	\$23,797
Non-Residential Accounts	as of August 31, 2021	13	\$5,409
Residential Accounts	as of August 31, 2020	-	\$0
Non-Residential Accounts	as of August 31, 2020	-	\$0
Residential Accounts	as of August 31, 2019	281	\$71,171
Non-Residential Accounts	as of August 31, 2019	11	\$7,356
Residential Accounts	as of September 30, 2021	94	\$25,913
Non-Residential Accounts	as of September 30, 2021	17	\$5,220
Residential Accounts	as of September 30, 2020	-	\$0
Non-Residential Accounts	as of September 30, 2020	-	\$0
Residential Accounts	as of September 30, 2019	222	\$56,545
Non-Residential Accounts	as of September 30, 2019	22	\$12,481