

Tori L. Giesler, Esq.
(610) 921-6658
(330) 315-9263 (Fax)

October 15, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: *Public Utility Service Termination Moratorium – Modification of March 13th Emergency Order; Docket No. M-2020-3019244*

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Order issued on October 13, 2020 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company hereby submit their quarterly report on arrearages and service disconnection.

Please contact me with any questions regarding this report.

Very truly yours,



Tori L. Giesler

kbw
Enclosures

Met-Ed

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	27,844	25,358	21,400	29,559	24,951	23,001	26,799	30,787	26,926
Total Aggregate Dollars of Arrears >30 days	\$25,816,921	\$36,937,792	\$38,151,650	\$35,332,026	\$43,106,211	\$46,245,270	\$34,879,197	\$44,096,540	\$46,796,539
Dollars of Arrears 30-60 Days	\$3,840,589	\$5,549,618	\$3,823,442	\$4,743,003	\$5,543,371	\$3,289,697	\$4,901,965	\$5,695,075	\$4,463,200
Dollars of Arrears 60-90 Days	\$3,110,443	\$4,032,427	\$2,651,858	\$3,367,818	\$4,578,054	\$2,699,349	\$2,948,439	\$4,278,701	\$2,195,376
Dollars of Arrears 90+ Days	\$18,865,889	\$27,355,747	\$31,676,350	\$27,221,205	\$32,984,785	\$40,256,224	\$27,028,793	\$34,122,764	\$40,137,962
Total Number of Customers Terminated for Non-Payment	2,952	0	2,733	3,341	0	3,833	3,102	0	2,672
Total Dollars Owed of Customers Terminated for Non-Payment	\$2,587,290	\$0	\$3,324,631	\$2,729,654	\$0	\$4,839,542	\$2,470,954	\$0	\$3,052,201

Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	1,616	2,466	2,299	2,072	2,406	1,603	1,459	2,507	2,296
Total Aggregate Dollars of Arrears >30 days	\$1,053,325	\$1,856,912	\$1,172,054	\$1,575,861	\$2,311,499	\$1,608,282	\$1,558,150	\$2,454,408	\$1,631,525
Dollars of Arrears 30-60 Days	\$261,916	\$528,298	\$291,931	\$376,765	\$546,249	\$260,775	\$329,454	\$570,233	\$329,835
Dollars of Arrears 60-90 Days	\$133,655	\$298,799	\$117,061	\$144,318	\$309,851	\$120,799	\$149,409	\$326,178	\$132,382
Dollars of Arrears 90+ Days	\$657,754	\$1,029,815	\$763,062	\$1,054,778	\$1,455,400	\$1,226,708	\$1,079,287	\$1,557,997	\$1,169,308
Total Number of Customers Terminated for Non-Payment	55	0	47	95	0	65	63	0	28
Total Dollars Owed of Customers Terminated for Non-Payment	\$27,300	\$0	\$34,320	\$73,171	\$0	\$34,483	\$12,755	\$0	\$16,726

Penelec

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	29,705	25,551	21,319	30,157	26,635	22,534	26,739	31,314	25,575
Total Aggregate Dollars of Arrears >30 days	\$29,345,938	\$41,000,408	\$43,683,726	\$40,126,147	\$47,536,658	\$52,650,729	\$39,857,601	\$49,187,854	\$53,195,617
Dollars of Arrears 30-60 Days	\$4,086,980	\$5,735,989	\$4,026,263	\$5,247,204	\$5,652,919	\$3,469,033	\$5,298,195	\$5,888,433	\$4,375,837
Dollars of Arrears 60-90 Days	\$3,447,792	\$4,086,913	\$2,798,977	\$3,666,933	\$4,883,508	\$2,911,787	\$3,436,362	\$4,534,920	\$2,393,085
Dollars of Arrears 90+ Days	\$21,811,166	\$31,177,506	\$36,858,486	\$31,212,010	\$37,000,231	\$46,269,910	\$31,123,044	\$38,764,501	\$46,426,695
Total Number of Customers Terminated for Non-Payment	2,912	0	1,946	3,334	0	2,669	2,754	0	1,985
Total Dollars Owed of Customers Terminated for Non-Payment	\$3,197,007	\$0	\$2,674,772	\$3,230,162	\$0	\$3,982,748	\$2,700,488	\$0	\$2,689,034

Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	2,127	2,610	2,317	2,435	2,604	1,422	1,791	2,751	1,963
Total Aggregate Dollars of Arrears >30 days	\$2,047,404	\$2,136,966	\$1,414,510	\$2,448,873	\$2,552,947	\$1,457,325	\$2,437,192	\$2,546,525	\$1,550,319
Dollars of Arrears 30-60 Days	\$414,150	\$512,115	\$272,677	\$483,476	\$628,476	\$185,201	\$523,501	\$551,890	\$326,887
Dollars of Arrears 60-90 Days	\$265,394	\$324,181	\$132,146	\$276,167	\$336,687	\$113,580	\$233,685	\$321,606	\$93,278
Dollars of Arrears 90+ Days	\$1,367,860	\$1,300,670	\$1,009,687	\$1,689,230	\$1,587,784	\$1,158,544	\$1,680,006	\$1,673,029	\$1,130,153
Total Number of Customers Terminated for Non-Payment	64	0	34	75	0	52	46	0	17
Total Dollars Owed of Customers Terminated for Non-Payment	\$110,260	\$0	\$40,138	\$44,420	\$0	\$63,510	\$31,354	\$0	\$15,008

Penn Power

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	7,683	6,527	5,630	7,497	7,002	6,468	6,904	7,665	7,063
Total Aggregate Dollars of Arrears >30 days	\$7,436,043	\$10,052,815	\$11,359,557	\$9,876,262	\$11,520,302	\$13,049,056	\$9,650,925	\$11,842,415	\$13,378,570
Dollars of Arrears 30-60 Days	\$1,029,525	\$1,319,041	\$1,084,715	\$1,380,668	\$1,346,833	\$872,981	\$1,386,481	\$1,457,674	\$1,263,874
Dollars of Arrears 60-90 Days	\$804,203	\$1,005,458	\$744,891	\$900,149	\$1,085,086	\$800,899	\$851,709	\$1,035,785	\$648,667
Dollars of Arrears 90+ Days	\$5,602,315	\$7,728,316	\$9,529,951	\$7,595,445	\$9,088,383	\$11,375,176	\$7,412,735	\$9,348,957	\$11,466,028
Total Number of Customers Terminated for Non-Payment	610	0	452	476	0	278	623	0	206
Total Dollars Owed of Customers Terminated for Non-Payment	\$648,658	\$0	\$856,002	\$547,365	\$0	\$492,130	\$668,370	\$0	\$376,123

Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	458	660	581	589	664	347	470	687	662
Total Aggregate Dollars of Arrears >30 days	\$156,699	\$524,411	\$488,612	\$349,683	\$749,034	\$566,835	\$313,517	\$925,395	\$588,649
Dollars of Arrears 30-60 Days	\$59,840	\$142,843	\$76,129	\$81,406	\$248,581	\$71,176	\$75,809	\$279,017	\$115,480
Dollars of Arrears 60-90 Days	\$16,860	\$97,682	\$34,307	\$38,015	\$100,597	\$39,870	\$43,256	\$202,877	\$33,485
Dollars of Arrears 90+ Days	\$79,999	\$283,886	\$378,176	\$230,262	\$399,855	\$455,788	\$194,452	\$443,501	\$439,684
Total Number of Customers Terminated for Non-Payment	7	0	4	4	0	12	12	0	0
Total Dollars Owed of Customers Terminated for Non-Payment	\$6,963	\$0	\$894	\$2,495	\$0	\$43,822	\$14,396	\$0	\$0

West Penn Power

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	31,374	27,145	21,770	32,032	28,708	25,486	29,048	29,241	27,114
Total Aggregate Dollars of Arrears >30 days	\$33,441,755	\$45,083,286	\$47,324,877	\$43,666,319	\$51,217,719	\$54,688,315	\$43,300,440	\$52,753,842	\$55,103,471
Dollars of Arrears 30-60 Days	\$4,420,196	\$5,848,037	\$4,148,755	\$5,795,363	\$5,851,796	\$3,502,696	\$6,016,554	\$6,131,986	\$4,441,002
Dollars of Arrears 60-90 Days	\$3,230,879	\$4,147,077	\$2,511,022	\$3,681,931	\$4,823,606	\$2,848,015	\$3,643,469	\$4,615,586	\$2,370,028
Dollars of Arrears 90+ Days	\$25,790,681	\$35,088,172	\$40,665,100	\$34,189,025	\$40,542,317	\$48,337,605	\$33,640,417	\$42,006,269	\$48,292,441
Total Number of Customers Terminated for Non-Payment	2,561	0	2,178	2,715	0	2,719	2,497	0	1,871
Total Dollars Owed of Customers Terminated for Non-Payment	\$3,110,852	\$0	\$3,281,308	\$3,179,090	\$0	\$3,684,077	\$2,841,367	\$0	\$2,649,425

Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	1,993	2,761	2,031	2,752	2,395	1,776	2,041	2,869	2,477
Total Aggregate Dollars of Arrears >30 days	\$1,280,562	\$1,947,242	\$1,756,166	\$1,570,792	\$2,447,896	\$2,053,372	\$1,604,530	\$2,456,515	\$2,154,838
Dollars of Arrears 30-60 Days	\$386,330	\$510,340	\$287,904	\$301,025	\$623,912	\$433,115	\$420,805	\$510,483	\$498,578
Dollars of Arrears 60-90 Days	\$189,345	\$293,546	\$119,362	\$248,767	\$390,498	\$127,918	\$120,494	\$394,343	\$223,918
Dollars of Arrears 90+ Days	\$704,887	\$1,143,356	\$1,348,900	\$1,021,000	\$1,433,486	\$1,492,339	\$1,063,230	\$1,551,689	\$1,432,342
Total Number of Customers Terminated for Non-Payment	33	0	37	38	0	26	31	0	19
Total Dollars Owed of Customers Terminated for Non-Payment	\$19,798	\$0	\$64,392	\$72,701	\$0	\$18,285	\$15,591	\$0	\$5,837