



PHILADELPHIA GAS WORKS

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October 15, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission’s March 18, 2021 Order in Docket No. M-2020-3019244. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

Craig W. Berry, Esquire

Enclosure

Philadelphia Gas Works (“PGW”)
COVID-19 Customer Reporting Requirement
(as outlined in the PUC’s March 18, 2021 Order in Docket No. M-2020-3019244)

Quarterly Reporting Requirement
Due October 15, 2021

	July			August			September		
	2019	2020	2021	2019	2020	2021	2019	2020	2021
Total Number of Accounts at Risk of Termination	127,554	157,622	143,976	125,014	155,729	139,609	125,997	155,625	132,906
Residential (Includes CAP and non-Cap low-income Accounts, if appropriate)	121,042	149,097	135,710	118,531	147,315	131,677	119,563	147,117	124,270
Non-residential	6,512	8,525	8,266	6,483	8,414	7,932	6,434	8,508	8,636
Total Residential Aggregate Dollars of Arrears	\$46,225,414	\$81,708,348	\$60,953,298	\$41,554,782	\$78,706,125	\$51,105,308	\$38,996,782	\$76,634,066	\$47,771,547
30-60 Days	\$5,485,936	\$4,916,929	\$4,742,441	\$4,255,227	\$4,013,333	\$3,840,626	\$4,397,873	\$3,766,136	\$3,565,993
60-90 Days	\$4,767,492	\$6,101,204	\$4,230,641	\$3,688,135	\$3,926,199	\$3,264,501	\$3,095,530	\$3,266,784	\$2,661,525
90+ Days	\$35,971,986	\$70,690,215	\$51,980,216	\$33,611,420	\$70,766,593	\$44,000,181	\$31,503,379	\$69,601,146	\$41,544,029
Number of Residential Accounts Disconnected (for each month in 2021)			707			3,736			3,518
Debt Associated with Disconnected Residential Accounts			\$450,000			\$ 1,973,305			\$ 8,305,122
Total Non-Residential Aggregate Dollars of Arrears	\$5,417,666	\$10,097,523	\$10,721,247	\$4,792,387	\$8,646,764	\$9,873,374	\$4,475,991	\$8,678,582	\$7,828,420
30-60 Days	\$1,781,650	\$1,684,966	\$2,306,512	\$1,765,200	\$1,557,355	\$2,237,316	\$1,631,554	\$1,925,247	\$2,611,275
60-90 Days	\$609,274	\$1,550,706	\$1,089,484	\$599,727	\$1,038,411	\$1,257,355	\$460,212	\$998,291	\$791,333
90+ Days	\$3,026,742	\$6,861,851	\$7,325,251	\$2,427,460	\$6,050,998	\$6,378,703	\$2,384,225	\$5,755,044	\$4,425,812
Number of Non-Residential Accounts Disconnected (for each month in 2021)			38			73			58
Debt Associated with Disconnected Non-Residential Accounts			\$ 789,895			\$ 629,232			\$ 169,863