



6310 Allentown Blvd.

Harrisburg, PA 17112

October 15, 2021

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

In re: Temporary Reporting Requirements: At Risk Accounts
Docket No. M-2020-3019244

Dear Secretary Chiavetta:

In response to the Pennsylvania Public Utility Commission's order entered October 13, 2020; SUEZ Water Pennsylvania offers the following data as it relates to Residential and Non-Residential customer accounts in arrearages for Pennsylvania for July, August, and September for the years of 2019, 2020 and 2021. These customer balances fall in the >30, >60, and >90 -day buckets.

Please also note that the total number of customers that fell into the >30, >60, and >90 buckets was overstated in previous reporting periods due to customer accounts being inadvertently counted more than once as the related arrearage amounts fell into consecutive buckets. If a revision of the previous reporting period information is required; the company can provide the revised numbers.

If you have any questions regarding this data, please contact Judith McCoy Jordan at Judith.Jordan@SUEZ.com or by phone at 717 901-6322.

Sincerely,

Judith McCoy Jordan

Judith McCoy Jordan
Customer Service Manager
SUEZ Water Pennsylvania Inc.

Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	4741	5286	4288	5107	5701	4429	5257	5381	4462
Total Aggregate Dollars of Arrears	\$ 451,341	\$ 875,036	\$ 876,856	\$ 450,661	\$ 981,585	\$ 835,173	\$ 472,680	\$ 1,007,783	\$ 815,387
Dollars of Arrears 30-60 Days	\$ 216,787	\$ 285,172	\$ 205,605	\$ 215,686	\$ 326,075	\$ 195,628	\$ 228,315	\$ 279,256	\$ 218,940
Dollars of Arrears >60-90 Days	\$ 70,629	\$ 148,076	\$ 113,067	\$ 67,794	\$ 164,615	\$ 130,025	\$ 68,892	\$ 180,255	\$ 91,172
Dollars of Arrears >90 Days	\$ 163,925	\$ 441,788	\$ 558,184	\$ 167,181	\$ 490,895	\$ 509,520	\$ 175,473	\$ 548,272	\$ 505,275
Total Number of Customers Terminated for Non-Payment	53	0	39	45	0	58	41	0	29
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 18,995	\$ -	\$ 10,868	\$ 5,469	\$ -	\$ 24,014	\$ 20,991	\$ -	\$ 12,088
	60								
Non-Residential									
	July 2019	July 2020	July 2021	August 2019	August 2020	August 2021	September 2019	September 2020	September 2021
Total Number of Accounts At Risk of Termination	318	390	317	397	522	334	381	358	492
Total Aggregate Dollars of Arrears	\$ 94,515	\$ 203,025	\$ 186,482	\$ 86,613	\$ 233,750	\$ 194,165	\$ 133,594	\$ 176,975	\$ 213,639
Dollars of Arrears 30-60 Days	\$ 61,656	\$ 106,870	\$ 71,523	\$ 54,960	\$ 116,584	\$ 80,912	\$ 84,781	\$ 47,723	\$ 78,981
Dollars of Arrears 60-90 Days	\$ 4,816	\$ 23,268	\$ 27,082	\$ 4,687	\$ 37,974	\$ 31,072	\$ 23,585	\$ 34,398	\$ 31,468
Dollars of Arrears 90+ Days	\$ 28,043	\$ 72,887	\$ 87,877	\$ 26,966	\$ 79,192	\$ 82,181	\$ 25,228	\$ 94,854	\$ 103,190
Total Number of Customers Terminated for Non-Payment	2	0	2	0	0	0	5	0	0
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 119	\$ -	\$ 1,297	\$ -	\$ -	\$ -	\$ 1,827	\$ -	\$ -