



The York Water Company

October 18, 2021

Rosemary Chiavetta, Secretary
 Pennsylvania Public Utility Commission
 P.O. Box 3265
 Harrisburg, PA 17105-3265

Subject: **M-2020-3019244**

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Additional Utility Quarterly Reporting Requirement referenced in the above docket. Please contact me at 717-718-2943 or by email at vernonb@yorkwater.com if you need additional information.

a. Total number of accounts at risk of termination at the end of the month and for the same month from July 2019 through September 2021.

o Residential Customers at Risk of Shut-Off

<u>2019</u>	<u>2020</u>	<u>2021</u>
July: 2678	July: 3577	July: 4174
August: 3058	August: 3616	August: 4214
September: 2721	September: 3653	September: 4212

o Non-Residential Customers at Risk of Shut-Off

<u>2019</u>	<u>2020</u>	<u>2021</u>
July: 90	July: 142	July: 168
August: 94	August: 144	August: 171
September: 129	September: 145	September: 173

b. Total aggregate dollars of arrears at the end of the month and for the same month from July 2019 through September 2021 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+ days)

	<u>31-60 days</u>	<u>61-90 days</u>	<u>91-180 days</u>
July 2019	\$170,046.19	\$79,538.07	\$122,830.50
July 2020	\$213,402.45	\$184,740.40	\$374,579.26
July 2021	\$256,175.99	\$106,416.85	\$232,326.39
August 2019	\$220,934.98	\$91,872.18	\$119,333.08
August 2020	\$335,453.28	\$218,318.13	\$380,247.50
August 2021	\$217,763.97	\$129,761.93	\$248,513.30
Sept. 2019	\$231,248.47	\$104,963.83	\$117,269.14
Sept. 2020	\$262,538.20	\$254,412.48	\$420,099.57
Sept. 2021	\$164,688.61	\$118,050.58	\$224,294.54

Note: the aggregate dollars of arrears referenced above is not available by customer class.

c. The number of accounts disconnected for non-payment with dollar amounts owed.

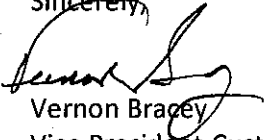
July 2019: 79 accounts with a total arrearage of \$11,821.47
August 2019: 135 accounts with a total arrearage of \$18,173.21
September 2019: 66 accounts with a total arrearage of \$10,081.25

July 2020: Shut offs stopped in March 2020
August 2020: Shut offs stopped in March 2020
September 2020: Shut offs stopped in March 2020

July 2021: 19 accounts with a total arrearage of \$4,122.20
August 2021: 45 accounts with a total arrearage of \$15,650.97
September 2021: 46 accounts with a total arrearage of \$9,942.43

Note: the dollar amounts owed above is not available by customer class.

Sincerely,



Vernon Bracey
Vice President-Customer Service