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January 12, 2022

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building, 2nd Floor Harrisburg, PA 17120

Re: **Temporary Reporting Requirements: At-Risk Accounts** Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,

/s/ Shannon F. Barkley Shannon F. Barkley PA Attorney ID #81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – sdewey@pa.gov

The Pittsburgh Water and Sewer Authority

Re: Temporary Reporting Requirement: At-Risk Accounts

Docket No. M-2020-3019244

October, November, and December 2020 and 2021

Total number of Residential and Non-Residential accounts at risk of termination at the end 1. of the month and for the same month the year prior.

	Accounts	Accounts	Accounts	Accounts	Accounts	Accounts
	At-Risk of					
	Termination	Termination	Termination	Termination	Termination	Termination
	October	October	November	November	December	December
	2020	2021	2020	2021	2020	2021
Residential	11,084	6,681	9,885	6,618	10,465	6,784
Non-	1,029	562	909	526	830	563
Residential						

Total aggregate dollars of arrears, broken down by the same account categories, at the end 2. of the month and for the same month the year prior.

	Total	Total	Total	Total	Total	Total	
	Aggregate	Aggregate	Aggregate	Aggregate	Aggregate	Aggregate	
	Dollars of						
	Arrears	Arrears	Arrears	Arrears	Arrears	Arrears	
	October	October	November	November	December	December	
	2020	2021	2020	2021	2020	2021	
Residential	\$9,968,255.84	\$6,304,633.57	\$9,527,952.28	\$5,953,006.27	\$9,729,227.68	\$5,936,685.75	
Non-	\$4,652,152.16	\$2,123,096.06	\$3,854,733.01	\$2,053,488.46	\$4,223,452.75	\$2,180,849.93	
Residential							

	Accounts	Accounts	Accounts	Accounts	Accounts	Accounts
	Disconnected	Disconnected	Disconnected	Disconnected	Disconnected	Disconnected
	for Non-					
	Payment	Payment	Payment with	Payment with	Payment with	Payment with
	with Dollar	with Dollar	Dollar	Dollar	Dollar	Dollar
	Amounts	Amounts	Amounts	Amounts	Amounts	Amounts
	Owed	Owed	Owed	Owed	Owed	Owed
	October	October	November	November	December	December
	2020	2021	2020	2021	2020	2021
Residential	Zero	1	Zero	35	Zero	25
Non-	Zero	Zero	Zero	1	Zero	1
Residential						

3. Total Aggregate Dollars of Arrears for October, November, and December 2021 by vintage, i.e., 30-60 days, 60-90 days, 90+days.

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	5,750	11,084	6,681	5,363	9,885	6,618	7,182	10,465	6,784
Total Aggregate Dollars of Arrears	\$4,439,919.83	\$9,968,255.84	\$6,304,633.57	\$4,357,777.81	\$9,527,952.28	\$5,953,006.27	\$5,390,194.58	\$9,729,227.68	\$5,936,685.75
Dollars of Arrears 30-60 Days	\$504,455.25	\$1,136,810.32	\$723,329.56	\$539,878.07	\$1,125,353.39	\$787,647.97	\$718,441.48	\$1,152,138.50	\$856,227.00
Dollars of Arrears 60-90 Days	\$290,520.64	\$704,406.68	\$617,245.06	\$221,512.56	\$773,762.13	\$490,239.54	\$360,914.56	\$769,516.75	\$608,818.20
Dollars of Arrears 90+ Days	\$3,644,943.94	\$8,127,038.84	\$4,964,058.95	\$3,596,387.18	\$7,628,836.76	\$4,675,118.76	\$4,310,838.54	\$7,807,572.43	\$4,471,640.55
Total Number of Customers Terminated for Non-Payment	188	0	1	192	0	35	91	0	25
Total Dollars Owed of Customers Terminated for Non-Payment	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale

	Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021	
Total Number of Accounts At Risk of Termination	352	1,029	562	346	909	526	443	830	563	
Total Aggregate Dollars of Arrears	\$1,325,579.29	\$4,652,152.16	\$2,123,096.06	\$1,738,607.56	\$3,854,733.01	\$2,053,488.46	\$1,686,617.79	\$4,223,452.75	\$2,180,849.93	
Dollars of Arrears 30- 60 Days	\$202,951.55	\$880,681.77	\$362,830.59	\$197,078.25	\$768,162.84	\$416,178.87	\$413,197.21	\$939,877.38	\$507,933.53	
Dollars of Arrears 60- 90 Days	\$86,195.84	\$378,869.84	\$236,968.74	\$114,278.54	\$410,235.37	\$235,048.11	\$63,397.19	\$427,095.67	\$198,065.74	
Dollars of Arrears 90+ Days	\$1,036,431.90	\$3,392,600.55	\$1,523,296.73	\$1,427,250.77	\$2,676,334.80	\$1,402,261.48	\$1,210,023.39	\$2,856,479.70	\$1,474,850.66	
Total Number of Customers Terminated for Non- Payment	7	0	0	3	0	1	7	0	1	
Total Dollars Owed of Customers Terminated for Non- Payment	No point in time arrears in Cogsdale	\$0.00	\$0.00	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	