# VIA ELECTRONIC FILING 

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, $2^{\text {nd }}$ Floor
Harrisburg, PA 17120

## Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244

Dear Secretary Chiavetta:
Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,
/s/ Shannan F. Barkley
Shannon F. Barkley
PA Attorney ID \# 81501

## Enclosures

CC: Sarah Dewey, Bureau of Consumer Services - sdewey@pa.gov
www.pgh2o.com

The Pittsburgh Water and Sewer Authority
Re: Temporary Reporting Requirement: At-Risk Accounts
Docket No. M-2020-3019244
October, November, and December 2020 and 2021

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

|  | Accounts <br> At-Risk of <br> Termination <br> October <br> $\mathbf{2 0 2 0}$ | Accounts <br> At-Risk of <br> Termination <br> October <br> $\mathbf{2 0 2 1}$ | Accounts <br> At-Risk of <br> Termination <br> November <br> $\mathbf{2 0 2 0}$ | Accounts <br> At-Risk of <br> Termination <br> November <br> $\mathbf{2 0 2 1}$ | Accounts <br> At-Risk of <br> Termination <br> December <br> $\mathbf{2 0 2 0}$ | Accounts <br> At-Risk of <br> Termination <br> December <br> $\mathbf{2 0 2 1}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Residential | 11,084 | 6,681 | 9,885 | 6,618 | 10,465 | 6,784 |
| Non- <br> Residential | 1,029 | 562 | 909 | 526 | 830 | 563 |

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

|  | Total <br> Aggregate <br> Dollars of <br> Arrears <br> October <br> 2020 | Total <br> Aggregate <br> Dollars of <br> Arrears <br> October <br> 2021 | Total <br> Aggregate <br> Dollars of <br> Arrears <br> November <br> 2020 | Total <br> Aggregate <br> Dollars of <br> Arrears <br> November <br> 2021 | Total <br> Aggregate <br> Dollars of <br> Arrears <br> December <br> 2020 | Total <br> Aggregate <br> Dollars of <br> Arrears <br> December <br> 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential | \$9,968,255.84 | \$6,304,633.57 | \$9,527,952.28 | \$5,953,006.27 | \$9,729,227.68 | \$5,936,685.75 |
| Non- <br> Residential | \$4,652,152.16 | \$2,123,096.06 | \$3,854,733.01 | \$2,053,488.46 | \$4,223,452.75 | \$2,180,849.93 |

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|  | Accounts Disconnected for NonPayment with Dollar Amounts Owed October 2020 | Accounts <br> Disconnected <br> for Non- <br> Payment <br> with Dollar <br> Amounts <br> Owed <br> October <br> 2021 | Accounts <br> Disconnected <br> for Non- <br> Payment with <br> Dollar <br> Amounts <br> Owed <br> November <br> 2020 | Accounts <br> Disconnected <br> for Non- <br> Payment with <br> Dollar <br> Amounts <br> Owed <br> November <br> 2021 | Accounts <br> Disconnected <br> for Non- <br> Payment with <br> Dollar <br> Amounts <br> Owed <br> December <br> 2020 | Accounts <br> Disconnected <br> for Non- <br> Payment with <br> Dollar <br> Amounts <br> Owed <br> December <br> 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential | Zero | 1 | Zero | 35 | Zero | 25 |
| Non- <br> Residential | Zero | Zero | Zero | 1 | Zero | 1 |

3. Total Aggregate Dollars of Arrears for October, November, and December 2021 by vintage, i.e., 30-60 days, 60-90 days, $90+$ days.

| Residential |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { October } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { October } \\ 2020 \\ \hline \end{gathered}$ | October 2021 | $\begin{gathered} \text { November } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { November } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { November } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { December } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { December } \\ 2021 \\ \hline \end{gathered}$ |
| Total Number of Accounts At Risk of Termination | 5,750 | 11,084 | 6,681 | 5,363 | 9,885 | 6,618 | 7,182 | 10,465 | 6,784 |
| Total Aggregate Dollars of Arrears | \$4,439,919.83 | \$9,968,255.84 | \$6,304,633.57 | \$4,357,777.81 | \$9,527,952.28 | \$5,953,006.27 | \$5,390,194.58 | \$9,729,227.68 | \$5,936,685.75 |
| Dollars of Arrears 30-60 Days | \$504,455.25 | \$1,136,810.32 | \$723,329.56 | \$539,878.07 | \$1,125,353.39 | \$787,647.97 | \$718,441.48 | \$1,152,138.50 | \$856,227.00 |
| Dollars of Arrears 60-90 Days | \$290,520.64 | \$704,406.68 | \$617,245.06 | \$221,512.56 | \$773,762.13 | \$490,239.54 | \$360,914.56 | \$769,516.75 | \$608,818.20 |
| Dollars of Arrears 90+ Days | \$3,644,943.94 | \$8,127,038.84 | \$4,964,058.95 | \$3,596,387.18 | \$7,628,836.76 | \$4,675,118.76 | \$4,310,838.54 | \$7,807,572.43 | \$4,471,640.55 |
| Total Number of Customers Terminated for Non-Payment | 188 | 0 | 1 | 192 | 0 | 35 | 91 | 0 | 25 |
| Total Dollars Owed of Customers Terminated for Non-Payment | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale |

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Non-Residential

|  | $\begin{gathered} \hline \text { October } \\ 2019 \end{gathered}$ | $\begin{gathered} \hline \text { October } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { October } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { November } \\ 2019 \end{gathered}$ | $\begin{gathered} \hline \text { November } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { November } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December } \\ 2021 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Number of Accounts At Risk of Termination | 352 | 1,029 | 562 | 346 | 909 | 526 | 443 | 830 | 563 |
| Total Aggregate Dollars of Arrears | \$1,325,579.29 | \$4,652,152.16 | \$2,123,096.06 | \$1,738,607.56 | \$3,854,733.01 | \$2,053,488.46 | \$1,686,617.79 | \$4,223,452.75 | \$2,180,849.93 |
| Dollars of Arrears 3060 Days | \$202,951.55 | \$880,681.77 | \$362,830.59 | \$197,078.25 | \$768,162.84 | \$416,178.87 | \$413,197.21 | \$939,877.38 | \$507,933.53 |
| Dollars of Arrears 6090 Days | \$86,195.84 | \$378,869.84 | \$236,968.74 | \$114,278.54 | \$410,235.37 | \$235,048.11 | \$63,397.19 | \$427,095.67 | \$198,065.74 |
| Dollars of Arrears 90+ Days | \$1,036,431.90 | \$3,392,600.55 | \$1,523,296.73 | \$1,427,250.77 | \$2,676,334.80 | \$1,402,261.48 | \$1,210,023.39 | \$2,856,479.70 | \$1,474,850.66 |
|  |  |  |  |  |  |  |  |  |  |
| Total Number of Customers Terminated for NonPayment | 7 | 0 | 0 | 3 | 0 | 1 | 7 | 0 | 1 |
| Total Dollars Owed of Customers Terminated for NonPayment | No point in time arrears in Cogsdale | \$0.00 | \$0.00 | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale |

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