



Joseph Monaghan
Assistant Vice President-
Senior Legal Counsel
AT&T Services, Inc.

One AT&T Way
3A166
Bedminster, NJ 07921

T: 908-234-7750

jm242x@att.com

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January 14, 2022

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, Commonwealth Keystone Building
Second Floor – Room N201
Harrisburg, PA 17120

Re: *Quarterly Reporting Requirements: At-Risk Accounts*
Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Commission's March 18, 2021 Order in the above-referenced docket, AT&T Corp. and Teleport Communications America, LLC (collectively, "AT&T") provide the following information covering the fourth quarter of 2021: (a) Total number of residential and non-residential accounts at risk of termination at the end of the quarter and for the same month of 2019 and 2020; (b) Total aggregate dollars of arrears at the end of the quarter and for the same month in 2019 and 2020 (both total and by vintage, i.e., 30-60 days, 60-90 days, 90+days); and (c) The number of residential and non-residential accounts disconnected for non-payment during the quarter with dollar amounts owed.

AT&T discontinued providing residential local exchange service in Pennsylvania as of June 1, 2021 pursuant to the Public Utility Commission's May 6, 2021 Order. As a result, we have no residential data to report for the fourth quarter and will limit our responses to non-residential accounts.

Please note that the total number of business customers disconnected includes business customers who voluntarily disconnected service during the relevant time periods. We cannot verify the number of those customers, if any, who were disconnected involuntarily for non-payment.

Please contact me at jm242x@att.com if you have any questions.

Respectfully submitted,

Joseph Monaghan
AVP, Senior Legal Counsel

Non-Residential									
	Oct 2019	Oct 2020	Oct 2021	Nov 2019	Nov 2020	Nov 2021	Dec 2019	Dec 2020	Dec 2021
Total Number of Accounts At Risk of Termination	230	344	280	227	339	323	274	387	327
Total Aggregate Dollars of Arrears	\$8,504,243	\$12,721,294	\$7,808,336	\$8,824,493	\$10,819,476	\$8,285,063	\$393,396	\$10,790,575	\$9,218,759
Dollars of Arrears 30-60 Days	\$1,206,831	\$1,893,039	\$1,080,979	\$1,077,473	\$1,358,457	\$1,290,609	\$1,804,722	\$1,572,659	\$1,509,293
Dollars of Arrears 60-90 Days	\$492,585	\$998,596	\$1,042,846	\$1,643,348	\$1,299,221	\$1,489,610	\$1,313,244	\$1,190,020	\$1,570,773
Dollars of Arrears 90+ Days	\$5,370,591	\$7,357,584	\$3,600,636	\$4,400,947	\$5,572,107	\$3,666,560	\$5,506,647	\$5,407,727	\$4,015,194
Total Number of Customers Terminated for Non-	8	14	30	30	36	51	2	4	3
Total Dollars Owed of Customers Terminated for Non-	\$1,031	\$15,095	\$9,622	\$15,818	\$282,263	\$9,239	-\$47	\$138	\$2,980