

# Pennsylvania Telephone Association

*"The Communications  
Leader in Pennsylvania"*

**Steven J. Samara**  
President

January 17, 2022

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium - At-Risk Accounts  
Docket No: M-2020-3019244

Dear Secretary Chiavetta:

In response to the PaPUC Order entered on March 18, 2021, at the above docket, please find 4<sup>th</sup> Quarter 2021 responses on behalf of the following companies:

Armstrong Telephone Company North  
Armstrong Telephone Company PA  
Citizens Telephone Company of Kecksburg  
Consolidated Communications  
The Hancock Telephone Company  
Hickory Telephone Company  
Lackawaxen Telecommunications Services  
Laurel Highland Telephone Company

The North-Eastern PA Telephone Company  
North Penn Telephone Company  
North Penn Long Distance  
Palmerton Telephone Company  
South Canaan Telephone Company  
TDS Telecom  
Venus Telephone Corporation  
Yukon-Waltz Telephone Company

Sincerely,



Steven J. Samara  
President

cc: Renardo L. Hicks  
Paul Diskin  
Sarah Dewey  
Alexis Bechtel





**Citizens Telephone Company**

OCTOBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 10/31/21	236	\$61,192.72		
Non-Residential Voice Accounts - as of 10/31/21	15	\$3,630.39	\$3,630.39			1	\$99.05
Residential Voice Accounts - as of 10/31/20	270	\$82,618.26	\$82,618.26			22	\$12,492.25
Non-Residential Voice Accounts - as of 10/31/20	30	\$9,372.34	\$9,372.34			1	\$897.25
Residential Voice Accounts - as of 10/31/19	260	\$66,745.05	\$66,745.05			26	\$6,150.13
Non-Residential Voice Accounts - as of 10/31/19	24	\$6,959.54	\$6,959.54			0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

NOVEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 11/30/21	251	\$71,217.51		
Non-Residential Voice Accounts - as of 11/30/21	29	\$8,607.55	\$8,607.55			1	\$75.53
Residential Voice Accounts - as of 11/30/20	280	\$75,577.33	\$75,577.33			43	\$9,838.18
Non-Residential Voice Accounts - as of 11/30/20	33	\$10,053.89	\$10,053.89			1	\$71.99
Residential Voice Accounts - as of 11/30/19	305	\$75,118.76	\$75,118.76			34	\$7,225.23
Non-Residential Voice Accounts - as of 11/30/19	14	\$4,385.32	\$4,385.32			0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

DECEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 12/31/21	224	\$58,771.90		
Non-Residential Voice Accounts - as of 12/31/21	19	\$3,839.74	\$3,839.74			N/A	N/A
Residential Voice Accounts - as of 12/31/20	216	\$59,938.71	\$59,938.71			30	\$8,459.20
Non-Residential Voice Accounts - as of 12/31/20	19	\$5,774.57	\$5,774.57			0	\$0.00
Residential Voice Accounts - as of 12/31/19	281	\$69,976.95	\$69,976.95			31	\$6,483.68
Non-Residential Voice Accounts - as of 12/31/19	36	\$6,924.64	\$6,924.64			0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

## Consolidated Communications

### OCTOBER

PUC Report	Residential				Business			
	# at Risk	\$ of Arrears	# Disc	\$ Disc	# at Risk	\$ of Arrears	# Disc	\$ Disc
Oct-19	373	\$ 28,020.78	211	\$ 27,727.16	69	\$ 10,838.44	42	\$ 6,644.61
Oct-20	112	\$ 17,604.32	25	\$ 5,878.65	20	\$ 11,407.92	3	\$ 1,551.33
Oct-21	329	\$ 38,262.97	265	\$ 30,286.19	46	\$ 9,647.91	27	\$ 3,875.01

*\*All customers past due, basic and non-basic*

### NOVEMBER

PUC Report	Residential				Business			
	# at Risk	\$ of Arrears	# Disc	\$ Disc	# at Risk	\$ of Arrears	# Disc	\$ Disc
Nov-19	433	\$ 64,202.82	258	\$ 31,804.93	72	\$ 12,132.86	43	\$ 5,228.71
Nov-20	464	\$ 60,647.21	297	\$ 37,562.21	86	\$ 22,046.06	55	\$ 8,735.94
Nov-21	154	\$ 18,143.19	103	\$ 10,719.29	22	\$ 11,162.67	4	\$ 446.37

*\*All customers past due, basic and non-basic*

### DECEMBER

PUC Report	Residential				Business			
	# at Risk	\$ of Arrears	# Disc	\$ Disc	# at Risk	\$ of Arrears	# Disc	\$ Disc
Dec-19	428	\$ 65,088.97	255	\$ 32,825.31	71	\$ 18,029.41	43	\$ 5,429.33
Dec-20	573	\$ 102,251.85	476	\$ 90,244.14	156	\$ 62,840.65	102	\$ 34,837.12
Dec-21	304	\$ 33,954.58	237	\$ 25,703.32	49	\$ 13,836.17	26	\$ 3,932.56

*\*All customers past due, basic and non-basic*

**Hancock Telephone Company**

OCTOBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	8	\$407.00	\$284.00	\$94.00	\$29.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	22	\$1,782.00	\$885.00	\$354.00	\$543.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	11	\$633.00	\$255.00	\$143.00	\$235.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

NOVEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	6	\$406.00	\$196.00	\$134.00	\$76.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/20	15	\$1,153.00	\$462.00	\$259.00	\$432.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	7	\$457.00	\$141.00	\$118.00	\$198.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

DECEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	6	\$174.00	\$140.00	\$2.00	\$32.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	12	\$1,258.00	\$426.00	\$264.00	\$568.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	1	\$40.00	\$40.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	11	\$520.00	\$250.00	\$57.00	\$213.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/19	1	\$25.00	\$25.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

## Hickory Telephone Company

Residential									
	Oct 2019	Oct 2020	Oct 2021	Nov 2019	Nov 2020	Nov 2021	Dec 2019	Dec 2020	Dec 2021
Total Number of Accounts At Risk of Termination	not available	49	51	not available	25	61	not available	140	121
Total Aggregate Dollars of Arrears	not available	3105.84	2164.71	not available	3241.25	2678.05	not available	7471.05	3572.2
Dollars of Arrears 30-60 Days	not available	1690.87	1908.97	not available	1115.54	2318.58	not available	5890.64	3061.79
Dollars of Arrears 60-90 Days	not available	960.51	212.49	not available	768.45	279.63	not available	1007.32	451.16
Dollars of Arrears 90+ Days	not available	454.46	43.25	not available	1357.25	79.84	not available	597.66	59.25
Total Number of Customers Terminated for Non-Payment		0	1		0	3		0	0
Total Dollars Owed of Customers Terminated for Non-Payment		0	76.96		0	243.95		0	0

Non-Residential									
	Oct 2019	Oct 2020	Oct 2021	Nov 2019	Nov 2020	Nov 2021	Dec 2019	Dec 2020	Dec 2021
Total Number of Accounts At Risk of Termination	not available	1	1	not available	0	0	not available	6	4
Total Aggregate Dollars of Arrears	not available	63.38	42.45	not available	0	0	not available	320.19	118.09
Dollars of Arrears 30-60 Days	not available	34.51	37.43	not available	0	0	not available	252.46	101.22
Dollars of Arrears 60-90 Days	not available	19.6	4.17	not available	0	0	not available	43.17	14.91
Dollars of Arrears 90+ Days	not available	9.27	0.85	not available	0	0	not available	24.56	1.96
Total Number of Customers Terminated for Non-Payment		0	0		0	0		0	0
Total Dollars Owed of Customers Terminated for Non-Payment		0	0		0	0		0	0

**Lackawaxen Telecommunications Services, Inc.**

October	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 10/31/21	11	\$366.56		
Non-Residential Voice Accounts - as of 10/31/21	2	\$60.85	\$60.85	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	67	\$2,358.73	\$2,138.99	\$100.77	\$118.97	3	\$174.49
Non-Residential Voice Accounts - as of 10/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

November	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 11/30/21	17	\$733.21		
Non-Residential Voice Accounts - as of 11/30/21	3	\$126.86	\$96.37	\$30.49	\$0.00	1	\$54.80
Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	54	\$3,699.82	\$3,565.23	\$134.59	\$0.00	3	\$174.49
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	\$134.37	\$0.00	\$0.00	0	\$0.00

December	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 12/31/21	16	\$479.00		
Non-Residential Voice Accounts - as of 12/31/21	5	\$207.91	\$174.63	\$33.28	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	79	\$6,038.17	\$5,938.54	\$99.63	\$0.00	1	\$33.65
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*



**Laurel Highland Telephone Company**

October	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 10/31/21	46	\$1,276.13		
Non-Residential Voice Accounts - as of 10/31/21	3	\$475.76	\$475.76	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	298	\$9,615.25	\$8,970.27	\$387.30	\$257.68	3	\$77.73
Non-Residential Voice Accounts - as of 10/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	1	\$23.88

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

November	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 11/30/21	57	\$1,586.66		
Non-Residential Voice Accounts - as of 11/30/21	3	\$514.56	\$514.56	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	251	\$7,995.22	\$7,444.24	\$335.45	\$215.53	3	\$97.13
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

December	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 12/31/21	72	\$2,029.64		
Non-Residential Voice Accounts - as of 12/31/21	3	\$106.80	\$106.80	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	276	\$8,675.61	\$8,241.08	\$331.68	\$102.85	1	\$24.93
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**NEP TELEPHONE COMPANY**

OCTOBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	38	\$1,546.13	\$1,267.71	\$278.42	\$0.00	16	\$676.29
Non-Residential Voice Accounts - as of 10/31/21	5	\$396.16	\$262.20	\$133.96	\$0.00	1	\$49.59
Residential Voice Accounts - as of 10/31/20	51	\$2,259.42	\$1,669.43	\$434.79	\$155.20	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	15	\$3,246.92	\$852.99	\$1,553.92	\$840.01	0	\$0.00

NOVEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	65	\$2,894.11	\$2,232.02	\$604.21	\$57.88	27	\$1,426.70
Non-Residential Voice Accounts - as of 11/30/21	6	\$673.87	\$426.60	\$247.27	\$0.00	2	\$174.33
Residential Voice Accounts - as of 11/30/20	56	\$2,812.35	\$1,722.74	\$643.92	\$445.69	21	\$1,236.25
Non-Residential Voice Accounts - as of 11/30/20	11	\$3,475.85	\$568.30	\$175.88	\$2,731.67	3	\$588.16

DECEMBER	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	60	\$2,913.47	\$1,803.35	\$1,052.24	\$57.88	37	\$1,740.70
Non-Residential Voice Accounts - as of 12/31/21	9	\$570.23	\$285.02	\$285.21	\$0.00	1	\$99.13
Residential Voice Accounts - as of 12/31/20	45	\$2,008.89	\$1,384.95	\$623.94	\$0.00	10	\$351.57
Non-Residential Voice Accounts - as of 12/31/20	5	\$605.76	\$289.19	\$63.96	\$252.61	2	\$316.79

**North Penn Telephone**

<b>OCTOBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	64	\$3,674.63	\$3,603.37	\$71.26		64	\$3,674.63
Non-Residential Voice Accounts - as of 10/31/21							
Residential Voice Accounts - as of 10/31/20							
Non-Residential Voice Accounts - as of 10/31/20							
Residential Voice Accounts - as of 10/31/19							
Non-Residential Voice Accounts - as of 10/31/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>NOVEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	58	\$2,597.12	\$2,318.57	\$219.40	\$59.15	58	\$2,597.12
Non-Residential Voice Accounts - as 11/30/21	2	\$2,060.58	\$1,949.98	\$110.60		2	\$2,060.58
Residential Voice Accounts - as of 11/30/20							
Non-Residential Voice Accounts - as of 11/30/20							
Residential Voice Accounts - as of 11/30/19							
Non-Residential Voice Accounts - as of 11/30/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>DECEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	70	\$3,671.52	\$3,671.52			70	\$3,671.52
Non-Residential Voice Accounts - as of 12/31/21	1	\$34.47	\$34.47			1	\$34.47
Residential Voice Accounts - as of 12/31/20							
Non-Residential Voice Accounts - as of 12/31/20							
Residential Voice Accounts - as of 12/31/19							
Non-Residential Voice Accounts - as of 12/31/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**North Penn Long Distance**

<b>OCTOBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	13	\$386.15	\$386.15			13	\$386.15
Non-Residential Voice Accounts - as of 10/31/21							
Residential Voice Accounts - as of 10/31/20							
Non-Residential Voice Accounts - as of 10/31/20							
Residential Voice Accounts - as of 10/31/19							
Non-Residential Voice Accounts - as of 10/31/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>NOVEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	6	\$180.66	\$180.66			6	\$180.66
Non-Residential Voice Accounts - as 11/30/21	1	\$230.98	\$230.98			1	\$230.98
Residential Voice Accounts - as of 11/30/20							
Non-Residential Voice Accounts - as of 11/30/20							
Residential Voice Accounts - as of 11/30/19							
Non-Residential Voice Accounts - as of 11/30/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>DECEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	9	\$276.53	\$276.53			9	\$276.53
Non-Residential Voice Accounts - as of 12/31/21	1	\$73.59	\$37.07	\$36.52		1	\$73.59
Residential Voice Accounts - as of 12/31/20							
Non-Residential Voice Accounts - as of 12/31/20							
Residential Voice Accounts - as of 12/31/19							
Non-Residential Voice Accounts - as of 12/31/19							

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**Palmerton Telephone Company**

<b>October</b>		<b>TOTAL Aggregate</b>	<b>Arrears broken down by</b>			<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
<b># of Accounts At Risk of Termination</b>	<b>Dollars in Arrears</b>		<b>(30-60 days)</b>	<b>(60-90 days)</b>	<b>(90+ days)</b>		
Residential Voice Accounts - as of 10/31/21		\$1,696.53	\$853.16	\$785.00	\$58.37	4	\$461.94
Non-Residential Voice Accounts - as of 10/31/21		\$7,321.61	\$6,765.47	\$453.33	\$102.81	1	\$150.92
Residential Voice Accounts - as of 10/31/20	28	\$4,835.05	\$1,264.03	\$1,334.73	\$2,236.29	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	6	\$2,135.60	\$597.15	\$574.16	\$964.29	0	\$0.00
Residential Voice Accounts - as of 10/31/19	19	\$2,136.68	\$666.65	\$669.74	\$800.29	15	\$905.70
Non-Residential Voice Accounts - as of 10/31/19	20	\$21,293.10	\$10,509.96	\$10,616.45	\$166.69	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>November</b>		<b>TOTAL Aggregate</b>	<b>Arrears broken down by</b>			<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
<b># of Accounts At Risk of Termination</b>	<b>Dollars in Arrears</b>		<b>(30-60 days)</b>	<b>(60-90 days)</b>	<b>(90+ days)</b>		
Residential Voice Accounts - as of 11/30/21	15	\$1,023.65	\$464.73	\$445.89	\$113.03	5	\$363.70
Non-Residential Voice Accounts - as of 11/30/21	22	\$8,592.79	\$7,616.61	\$709.48	\$266.70	1	\$86.55
Residential Voice Accounts - as of 11/30/20	42	\$3,906.47	\$1,277.90	\$1,178.73	\$1,449.84	4	\$382.83
Non-Residential Voice Accounts - as of 11/30/20	23	\$6,579.74	\$5,523.15	\$653.84	\$402.75	0	\$0.00
Residential Voice Accounts - as of 11/30/19	33	\$3,703.13	\$1,065.99	\$1,159.21	\$1,477.93	12	\$807.84
Non-Residential Voice Accounts - as of 11/30/19	25	\$24,723.04	\$12,861.62	\$11,660.79	\$200.63	2	\$219.76

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>December</b>		<b>TOTAL Aggregate</b>	<b>Arrears broken down by</b>			<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
<b># of Accounts At Risk of Termination</b>	<b>Dollars in Arrears</b>		<b>(30-60 days)</b>	<b>(60-90 days)</b>	<b>(90+ days)</b>		
Residential Voice Accounts - as of 12/31/21	26	\$1,677.52	\$873.50	\$735.21	\$68.81	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/21	23	\$11,334.38	\$9,136.31	\$1,708.92	\$489.15	0	\$0.00
Residential Voice Accounts - as of 12/31/20	29	\$2,210.61	\$967.24	\$957.46	\$285.91	6	\$707.20
Non-Residential Voice Accounts - as of 12/31/20	17	\$9,174.93	\$8,537.87	\$405.34	\$231.72	0	\$0.00
Residential Voice Accounts - as of 12/31/19	23	\$3,017.90	\$886.31	\$1,098.68	\$1,032.91	7	\$400.45
Non-Residential Voice Accounts - as of 12/31/19	29	\$44,945.83	\$22,402.29	\$22,536.66	\$6.88	3	\$272.82

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

## South Canaan Telephone Company

<b>October</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	18	\$634.38	\$608.69	\$25.69	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/21	3	\$415.37	\$153.44	\$261.93	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	95	\$3,674.90	\$3,111.10	\$270.07	\$293.73	1	\$48.81
Non-Residential Voice Accounts - as of 10/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>November</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	15	\$499.78	\$487.91	\$11.87	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/21	3	\$199.78	\$199.78	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	89	\$3,168.27	\$2,678.76	\$116.45	\$373.06	4	\$114.41
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>December</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	19	\$574.15	\$540.17	\$33.98	\$0.00	1	\$51.19
Non-Residential Voice Accounts - as of 12/31/21	19	\$9,054.94	\$5,234.04	\$3,820.90	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	89	\$3,300.71	\$2,911.52	\$251.11	\$138.08	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**TDS Telecom**

As of January 7, 2022

October	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of	44	\$72,429.76	\$51,616.36	\$15,095.73	\$5,717.67	3	\$854.55
Non-Residential Voice Accounts - as of 10/30/21	10	\$6,525.46	\$5,955.66	\$326.15	\$243.65	1	\$69.09
Residential Voice Accounts - as of 10/30/20	N/A	\$79,341.86	\$57,082.74	\$15,348.12	\$6,594.71		
Non-Residential Voice Accounts - as of 10/30/20	N/A	\$5,842.86	\$5,398.76	\$385.62	\$58.48		
Residential Voice Accounts - as of 10/30/19	N/A	\$82,815.05	\$56,623.39	\$18,534.24	\$7,657.52		
Non-Residential Voice Accounts - as of 10/30/19	N/A	\$3,572.79	\$3,028.20	\$354.92	\$189.67		

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

November	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of	53	\$72,873.61	\$50,789.47	\$16,485.12	\$5,590.02	2	\$632.09
Non-Residential Voice Accounts - as of 10/30/21	9	\$7,325.02	\$6,526.88	\$548.01	\$250.13	0	\$0.00
Residential Voice Accounts - as of 10/30/20	N/A	\$81,933.66	\$57,022.29	\$16,473.04	\$8,438.33		
Non-Residential Voice Accounts - as of 10/30/20	N/A	\$3,945.74	\$3,846.35	\$3,602.95	\$263.72		
Residential Voice Accounts - as of 10/30/19	N/A	\$83,579.31	\$57,359.86	\$18,123.00	\$8,096.45		
Non-Residential Voice Accounts - as of 10/30/19	N/A	\$4,535.58	\$3,621.20	\$552.64	\$361.74		

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

December	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of	60	\$75,745.77	\$53,088.38	\$16,441.42	\$6,215.97	5	\$1,529.15
Non-Residential Voice Accounts - as of 11/30/21	14	\$5,026.65	\$4,181.77	\$650.51	\$194.37	1	\$97.68
Residential Voice Accounts - as of 11/30/20	N/A	\$91,466.50	\$67,117.74	\$17,332.44	\$7,016.32		
Non-Residential Voice Accounts - as of 11/30/20	N/A	\$8,468.61	\$7,897.62	\$507.85	\$63.14		
Residential Voice Accounts - as of 11/30/19	N/A	\$93,309.02	\$61,839.26	\$20,289.94	\$11,179.82		
Non-Residential Voice Accounts - as of 11/30/19	N/A	\$8,647.83	\$7,495.44	\$571.06	\$581.33		

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

## Venus Telephone Corporation

OCTOBER							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 10/31/21	78	\$2,521.60	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/21	2	\$90.45	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	79	\$2,687.76	\$56.34	\$56.34	\$27.65	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	2	\$150.76	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	92	\$3,284.01	\$142.33	\$74.74	\$37.68	1	\$70.57
Non-Residential Voice Accounts - as of 10/31/19	3	\$134.70	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

NOVEMBER							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 11/30/21	76	\$2,462.11	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/20	94	\$2,853.57	\$66.48	\$56.34	\$58.12	1	\$227.14
Non-Residential Voice Accounts - as of 11/30/20	2	\$90.06	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	108	\$3,472.49	\$6.46	\$0.00	\$0.00	1	\$160.16
Non-Residential Voice Accounts - as of 11/30/19	2	\$145.72	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

DECEMBER							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 12/31/21	88	\$2,783.33	\$40.41	\$0.00	\$0.00	1	\$328.02
Non-Residential Voice Accounts - as of 12/31/21	3	\$132.15	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	142	\$2,630.16	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	3	\$248.69	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	100	\$3,219.08	\$34.50	\$0.00	\$0.00	1	\$187.50
Non-Residential Voice Accounts - as of 12/31/19	1	\$45.44	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*



**Yukon-Waltz Telephone Company**

<b>October</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 10/31/21	5	\$145.83		
Non-Residential Voice Accounts - as of 10/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 10/31/19	20	\$741.61	\$741.61	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 10/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>November</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 11/30/21	3	\$81.48		
Non-Residential Voice Accounts - as of 11/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 11/30/19	20	\$677.46	\$677.46	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 11/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>December</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 12/31/21	4	\$116.03		
Non-Residential Voice Accounts - as of 12/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	21	\$593.71	\$593.71	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*