



UGI Utilities, Inc.
1 UGI Drive
Denver, PA 17517

February 2, 2022

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts Docket No. M-2020-3019244

Dear Secretary Chiavetta,

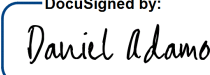
We wish to have you reject e-Filing Confirmation Number 2364887, due to termination data differences.

In response to the Pennsylvania Public Utility Commission's directive for all electric, natural gas, water, wastewater, and telecommunications utilities to comply with a temporary reporting requirement, please find attached one (1) report for customers at-risk for termination. The report includes both UGI Utilities, Inc. gas and electric customers at-risk for termination as requested below as of October 31, 2019-2021, November 30, 2019-2021 and December 31, 2019-2021.

- Total number of a Residential and Non-Residential accounts at risk of termination at the end of the month and for the same months in 2019 and 2020. Please be advised that the 1-30 day period are lumped in with the 30-60 day at Risk Dollars.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same months in 2019 and 2020.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

Should you have any questions regarding the content of this report, or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

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Daniel Adamo
Vice President Customer Relations
UGI Utilities, Inc.

Attachments

ATTACHMENT 1 UGI GAS

Residential												
	JAN 2021	FEB 2021	MAR 2021	APR 2021	MAY 2021	JUN 2021	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	Dec 2021
Total Number of Accounts At Risk of Termination	64,068	61,315	57,852	56,287	55,899	55,037	55,839	56,224	56,060	54,156	55,061	54,749
Total Aggregate Dollars of Arrears	\$ 49,111,065	\$ 50,655,441	\$ 51,116,768	\$ 50,567,213	\$ 47,523,757	\$ 45,523,234	\$ 44,931,229	\$ 43,259,158	\$ 41,699,310	\$ 41,420,665	\$ 41,231,296	\$ 43,032,651
Dollars of Arrears 30-60 Days	\$ 9,173,770	\$ 10,805,114	\$ 11,200,607	\$ 10,853,425	\$ 9,086,908	\$ 7,403,667	\$ 6,004,943	\$ 4,736,844	\$ 4,187,634	\$ 4,033,825	\$ 4,336,688	\$ 6,096,142
Dollars of Arrears 60-90 Days	\$ 3,062,308	\$ 3,633,019	\$ 3,944,356	\$ 4,196,786	\$ 4,617,920	\$ 4,021,782	\$ 3,495,722	\$ 2,620,620	\$ 1,902,697	\$ 1,786,221	\$ 1,481,164	\$ 1,548,378
Dollars of Arrears 90+ Days	\$ 36,874,986	\$ 36,217,307	\$ 35,971,805	\$ 35,517,002	\$ 33,818,929	\$ 34,097,785	\$ 35,430,563	\$ 35,901,694	\$ 35,608,978	\$ 35,600,619	\$ 35,413,444	\$ 35,388,132
Total Number of Customers Terminated for Non-Payment	168	68	126	818	4,602	5,136	2,887	2,992	2,612	1,830	1,774	0
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 126,274	\$ 45,638	\$ 88,448	\$ 2,324,553	\$ 9,514,131	\$ 6,445,038	\$ 3,065,749	\$ 3,492,026	\$ 3,334,662	\$ 2,400,722	\$ 2,407,129	\$ -
Non-Residential												
	JAN 2021	FEB 2021	MAR 2021	APR 2021	MAY 2021	JUN 2021	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	Dec 2021
Total Number of Accounts At Risk of Termination	1,521	1,339	1,194	1,176	1,246	1,344	1,433	1,533	1,596	1,562	1,522	1,404
Total Aggregate Dollars of Arrears	\$ 1,833,315	\$ 1,873,144	\$ 1,975,253	\$ 2,001,814	\$ 2,074,652	\$ 1,991,110	\$ 1,944,212	\$ 1,820,678	\$ 1,563,806	\$ 1,456,485	\$ 1,491,010	\$ 1,426,937
Dollars of Arrears 30-60 Days	\$ 567,880	\$ 573,031	\$ 649,401	\$ 614,010	\$ 408,637	\$ 254,294	\$ 199,822	\$ 162,007	\$ 147,746	\$ 144,026	\$ 167,535	\$ 264,757
Dollars of Arrears 60-90 Days	\$ 132,928	\$ 208,219	\$ 232,209	\$ 216,307	\$ 340,450	\$ 243,088	\$ 142,719	\$ 92,539	\$ 73,608	\$ 56,773	\$ 50,668	\$ 42,994
Dollars of Arrears 90+ Days	\$ 1,132,507	\$ 1,091,894	\$ 1,093,643	\$ 1,171,497	\$ 1,325,564	\$ 1,493,728	\$ 1,601,671	\$ 1,566,132	\$ 1,342,452	\$ 1,255,685	\$ 1,272,807	\$ 1,119,184
Total Number of Customers Terminated for Non-Payment	90	57	117	89	38	82	85	44	72	36	32	49
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 66,640	\$ 74,610	\$ 164,409	\$ 169,407	\$ 57,972	\$ 122,422	\$ 74,928	\$ 48,556	\$ 225,511	\$ 33,573	\$ 75,416	\$ 53,485

ATTACHMENT 2 UGI ELECTRIC

Residential												
	JAN 2021	FEB 2021	MAR 2021	APR 2021	MAY 2021	JUN 2021	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	Dec 2021
Total Number of Accounts At Risk of Termination	6,742	6,543	6,140	5,970	5,929	5,846	5,926	5,827	5,721	5,673	5,768	6,025
Total Aggregate Dollars of Arrears	\$ 6,404,682	\$ 6,516,191	\$ 6,242,102	\$ 6,121,863	\$ 5,969,688	\$ 5,831,855	\$ 5,930,743	\$ 5,810,242	\$ 5,742,232	\$ 5,646,816	\$ 5,604,698	\$ 5,974,397
Dollars of Arrears 30-60 Days	\$ 1,174,190	\$ 1,272,745	\$ 1,230,124	\$ 1,171,548	\$ 1,102,538	\$ 940,503	\$ 884,165	\$ 818,926	\$ 811,350	\$ 756,783	\$ 730,945	\$ 908,514
Dollars of Arrears 60-90 Days	\$ 485,433	\$ 473,530	\$ 427,606	\$ 445,895	\$ 442,131	\$ 436,185	\$ 437,113	\$ 347,624	\$ 296,437	\$ 301,948	\$ 292,044	\$ 293,887
Dollars of Arrears 90+ Days	\$ 4,745,058	\$ 4,769,916	\$ 4,584,372	\$ 4,504,419	\$ 4,425,019	\$ 4,455,167	\$ 4,609,465	\$ 4,643,693	\$ 4,634,446	\$ 4,588,085	\$ 4,581,709	\$ 4,771,996
Total Number of Customers Terminated for Non-Payment	17	7	16	21	147	281	184	237	216	206	161	0
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 16,975	\$ 4,585	\$ 13,068	\$ 143,921	\$ 572,550	\$ 525,960	\$ 248,356	\$ 333,802	\$ 304,204	\$ 320,624	\$ 370,895	\$ -

Non-Residential												
	JAN 2021	FEB 2021	MAR 2021	APR 2021	MAY 2021	JUN 2021	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	Dec 2021
Total Number of Accounts At Risk of Termination	252	249	227	208	207	230	231	249	251	244	247	261
Total Aggregate Dollars of Arrears	\$ 164,339	\$ 167,444	\$ 168,501	\$ 167,680	\$ 155,086	\$ 151,996	\$ 155,497	\$ 158,705	\$ 145,534	\$ 139,026	\$ 133,039	\$ 136,994
Dollars of Arrears 30-60 Days	\$ 34,241	\$ 38,213	\$ 38,069	\$ 37,662	\$ 26,975	\$ 24,720	\$ 27,222	\$ 27,101	\$ 25,524	\$ 22,642	\$ 23,453	\$ 26,166
Dollars of Arrears 60-90 Days	\$ 22,811	\$ 18,656	\$ 12,358	\$ 13,595	\$ 12,990	\$ 15,573	\$ 10,587	\$ 12,993	\$ 9,491	\$ 11,005	\$ 10,103	\$ 9,464
Dollars of Arrears 90+ Days	\$ 107,287	\$ 110,574	\$ 118,075	\$ 116,424	\$ 115,121	\$ 111,703	\$ 117,688	\$ 118,611	\$ 110,519	\$ 105,380	\$ 99,483	\$ 101,365
Total Number of Customers Terminated for Non-Payment	18	5	4	3	1	2	2	10	6	7	2	2
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 16,593	\$ 3,002	\$ 2,186	\$ 7,371	\$ 614	\$ 1,844	\$ 2,221	\$ 9,367	\$ 7,878	\$ 7,054	\$ 1,028	\$ 1,258