

SBarkley@pgh2o.com (412) 676-6685 (Office) (412) 737-0297 (Business Cell)

February 4, 2022

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building, 2nd Floor Harrisburg, PA 17120

Re: **Temporary Reporting Requirements: At-Risk Accounts** Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,

/s/ Shannon F. Barkley Shannon F. Barkley PA Attorney ID #81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – sdewey@pa.gov

The Pittsburgh Water and Sewer Authority

Re: Temporary Reporting Requirement: At-Risk Accounts

Docket No. M-2020-3019244

July, August, and September 2020 and 2021

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

| | Accounts | Accounts | Accounts | Accounts | Accounts | Accounts |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | At-Risk of |
| | Termination | Termination | Termination | Termination | Termination | Termination |
| | July 2020 | July 2021 | August 2020 | August 2021 | September | September |
| | | | | | 2020 | 2021 |
| Residential | 9,433 | 8,060 | 7,116 | 6,873 | 10,341 | 6,834 |
| Non- | 640 | 645 | 694 | 522 | 809 | 568 |
| Residential | | | | | | |

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

| | Total Aggregate Dollars of Arrears July 2020 | Total Aggregate Dollars of Arrears July 2021 | Total Aggregate Dollars of Arrears August 2020 | Total Aggregate Dollars of Arrears August 2021 | Total Aggregate Dollars of Arrears September 2020 | Total Aggregate Dollars of Arrears September 2021 |
|---------------------|--|--|--|--|---|---|
| Residential | \$9,420,120.08 | \$7,643,199.76 | \$7,942,562.90 | \$6,686,181.45 | \$9,283,436.48 | \$6,275,282.73 |
| Non- Residential | \$1,450,504.46 | \$1,675,294.89 | \$1,476,173.68 | \$1,648,109.09 | \$1,621,795.42 | \$1,720,769.09 |

| | Accounts Disconnected for Non- Payment with Dollar Amounts Owed July 2020 | Accounts Disconnected for Non- Payment with Dollar Amounts Owed July 2021 | Accounts Disconnected for Non- Payment with Dollar Amounts Owed August 2020 | Accounts Disconnected for Non- Payment with Dollar Amounts Owed August 2021 | Accounts Disconnected for Non- Payment with Dollar Amounts Owed September 2020 | Accounts Disconnected for Non- Payment with Dollar Amounts Owed September 2021 |
|-------------|---|---|---|---|--|--|
| Residential | Zero | 28 | Zero | 20 | Zero | 68 |
| Non- | Zero | 23 | Zero | 29 | Zero | Zero |
| Residential | | | | | | |

3. Total Aggregate Dollars of Arrears for July, August, and September 2021 by vintage, i.e., 30-60 days, 60-90 days, 90+days.

| Residential | | | | | | | | | |
|--|--|----------------|--------------------------------------|--|----------------|--|--------------------------------------|----------------|--------------------------------------|
| | July 2019 | July 2020 | July 2021 | August 2019 | August 2020 | August 2021 | September 2019 | September 2020 | September 2021 |
| Total Number of Accounts At Risk of Termination | 5,189 | 9,433 | 8,060 | 8,497 | 7,116 | 6,873 | 5,074 | 10,341 | 6,834 |
| Total Aggregate Dollars of Arrears | \$4,151,479.49 | \$9,420,120.08 | \$7,643,199.76 | \$7,289,539.11 | \$7,942,562.90 | \$6,686,181.45 | \$3,756,644.53 | \$9,282,436.48 | \$6,275,282.73 |
| Dollars of Arrears 30-60 Days | \$1,013,404.11 | \$2,075,190.72 | \$1,733,331.65 | \$1,743,329.05 | \$1,634,883.38 | \$1,580,532.07 | \$970,640.15 | \$2,191,800.01 | \$1,577,564.72 |
| Dollars of Arrears 60-90 Days | \$372,307.57 | \$665,642.32 | \$685,208.75 | \$525,939.36 | \$556,906.00 | \$571,627.76 | \$184,099.86 | \$593,609.80 | \$533,524.06 |
| Dollars of Arrears 90+ Days | \$2,765,767.81 | \$6,679,287.04 | \$5,224,659.36 | \$5,020,270.70 | \$5,750,773.52 | \$4,534,021.62 | \$2,601,904.52 | \$6,498,026.67 | \$4,164,193.95 |
| | | | | | | | | | |
| Total Number of Customers Terminated for Non-Payment | 236 | 0 | 28 | 281 | 0 | 20 | 143 | 0 | 68 |
| Total Dollars Owed of Customers Terminated for Non-Payment | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale |

| | Non-Residential | | | | | | | | | |
|---|--|----------------|--|--|----------------|--------------------------------------|--|----------------|----------------|--|
| | July 2019 | July 2020 | July 2021 | August 2019 | August 2020 | August 2021 | September 2019 | September 2020 | September 2021 | |
| Total Number of Accounts At Risk of Termination | 371 | 640 | 645 | 307 | 694 | 522 | 306 | 809 | 568 | |
| Total Aggregate Dollars of Arrears | \$1,376,815.83 | \$1,450,504.46 | \$1,675,294.89 | \$937,230.88 | \$1,476,173.68 | \$1,648,109.09 | \$959,524.79 | \$1,621,795.42 | \$1,720,769.09 | |
| Dollars of Arrears 30- 60 Days | \$375,933.55 | \$647,938.16 | \$854,428.08 | \$279,354.82 | \$266,442.68 | \$713,757.68 | \$422,021.36 | \$474,462.06 | \$924,819.53 | |
| Dollars of Arrears 60- 90 Days | \$110,425.68 | \$113,179.38 | \$263,418.85 | \$39,849.98 | \$191,242.21 | \$407,618.91 | \$45,233.45 | \$227,980.19 | \$163,237.19 | |
| Dollars of Arrears 90+ Days | \$890,456.60 | \$689,386.92 | \$557,447.96 | \$618,026.08 | \$1,018,488.79 | \$526,732.50 | \$492,269.98 | \$919,353.17 | \$632,712.37 | |
| | | | | | | | | | | |
| Total Number of Customers Terminated for Non- Payment | 9 | 0 | 23 | 6 | 0 | 29 | 14 | 0 | 0 | |
| Total Dollars Owed of Customers Terminated for Non- Payment | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | No point in time arrears in Cogsdale | No point in time arrears in Cogsdale | \$0.00 | \$0.00 | |