



**NRG Energy, Inc.**  
3711 Market Street  
Suite 1000  
Philadelphia, PA 19104

September 7, 2022

**VIA E-FILE**

Ms. Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: License Update for: Direct Energy Services, LLC (A-110164, A-125135)**

Dear Secretary Chiavetta:

Effective immediately, the Contact Person for Direct Energy Services, LLC's Customer Service / Customer Complaints should be updated as follows:

Spencer Halstead  
Customer Support Supervisor – Escalated Issues  
3711 Market Street, Suite 1000  
Philadelphia, PA 19104  
[Spencer.Halstead@nrg.com](mailto:Spencer.Halstead@nrg.com)  
267-295-5789

Please feel free to contact me at 301.509.1508 or via email at [lgibbons@nrg.com](mailto:lgibbons@nrg.com) if you have any questions or require additional information.

Sincerely,

A handwritten signature in blue ink that reads "Leah Gibbons". The signature is written in a cursive, flowing style.

Leah Gibbons  
Senior Director Regulatory Affairs