

M-2023-3038060-AEL-2/7/24

February 6, 2024

To whom it may concern:

My name is Kelli Harlan and I am not sure if I am doing this correctly or not. I believe PPL has billed me too much. I noticed a huge sky rocket in my bill and wasn't quite sure why. I have seen in the paper about many customers being over charged for their service and I believe it has happened to me as well. I have been having a hard time trying to catch up on my bill. As of right now I am paying over \$200 on my bill. My PPL account number is . Please let me know if you need anything else from me.

Thank you,

Kelli Harlan
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